

S S S

TO SKI OR NOT TO SKI...

That is the question...

And our answer is... BOTH! We get just about as many requests for non-sporting winter holidays as we do for those that involve hitting the piste, which is why this guide features the most-wanted winter wonderlands across the Alps, the Rockies and beyond, for skiers and non-skiers alike.

So, whether you're an avid powder-hound; or prefer cuddling up in cosy hangouts, indulging in long, leisurely lunches, visiting Santa Claus... even hiring a private mountain for the day, you're sure to find something fun and unique. You'll also discover a selection of to-die-for chalets in Europe's top resorts, Western American's most romantic log cabins, plus a flurry of elevated experiences in destinations as diverse as Chile and Japan.

It's not just about accommodation though; so if you need private ski tuition, ski-school for the kids, heli-skiing, tubing... whatever your winter heart desires, we're all ears – just tell us what you need and we'll arrange it all quick smart.

So boot up, clip in, and get ready to make fresh tracks on some of the world's best slopes... or simply pack your cosiest clothing for some serious snuggling amidst the snow.

WHYBOOK WITH EDEN?

- You'll never pay more with EDEN than if you'd booked the trip yourself.
 - Your very own dedicated Personal Travel Director, taking care of all your travel needs.
- Totally tailor-made itineraries. We're committed to granting all your wishes and wants, and will put in as much work as it takes to make your arrangements absolutely right for you and your loved ones.
- Remote islands... private jets... authentic, individually bespoke experiences... VIP access... whatever it is you're looking for, EDEN has the whole world covered.
- We're here 24/7, 365 days a year, for absolutely anything you may need: from extending your trip, to arranging all sorts of additional extras. Just sit back, relax and let us take care of everything.

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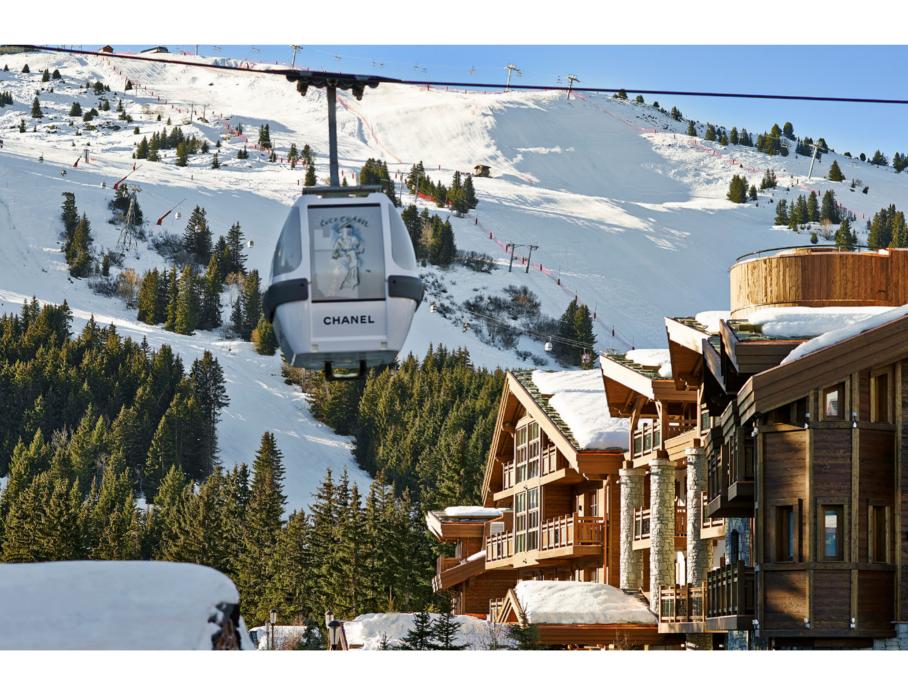
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L'Apogée Courchevel

Courchevel 1850





KIDS' KINGDOM...

Above the former Olympic ski jump,

in Courchevel 1850's prettiest location, sits L'Apogée – where 'cosy as cashmere' accommodation is stylish, soulful and unique. The service is slick, the ski facilities first-class, the subterranean spa pure luxury, and the two restaurants are the high point of Courchevel's inimitable dining scene.

But it's the family aspect that makes L'Apogée such a draw. Rooms and suites are generously large, soft and inviting, with plenty of interconnecting options to keep families close; while five-bedroom chalets and the four-bedroom penthouse are the apogee of private Alpine homes.

When it comes to activities, nursery slopes, ski and snow-boarding lessons, and snowy, off-piste family fun are right on the doorstep. Inside there's the Young Spa (for 4-18 year-olds) and two of the most expertly designed kids' clubs in this part of the Alps: Mini VIP 1850 for 4-10-year-olds (some say the most stylish kids' club in the world); and stopping boredom in its tracks, Freestyle 1850 for 11-15-year-olds.

Guide Price

Deluxe Room – Half Board 7 nights from £3750 per person





PIȘTE DE RESISTANCE!

Cheval Blanc Courchevel / Courchevel 1850

If this indulgently modern ski-in/ski-out haven's glistening 10-foot 'Cheval de Troie', array of winterwonderland experiences, and über-exclusive events aren't quite enough to entice you in, then picture this... A bespoke breakfast imagined by Chef... Action-packed days on the slopes... A rendezvous with a spa ritual or massage exclusively developed in conjunction with Guerlain... And a grand finale of epic culinary adventures fusing French tradition with sparkling creativity. Tempted? We know we are!

Guide Price

Superior Room – Half Board 7 nights from £5750 per person

STYLE COUNCIL

Le K2 Altitude / Courchevel 1850

Chic, unique, and as fresh as the snowy peaks that surround it, this intimate chalet-style hotel boasts some of Courchevel's most desirable dwellings and distractions.

Guide Price

Executive Room – Half Board 7 nights from £3750 per person

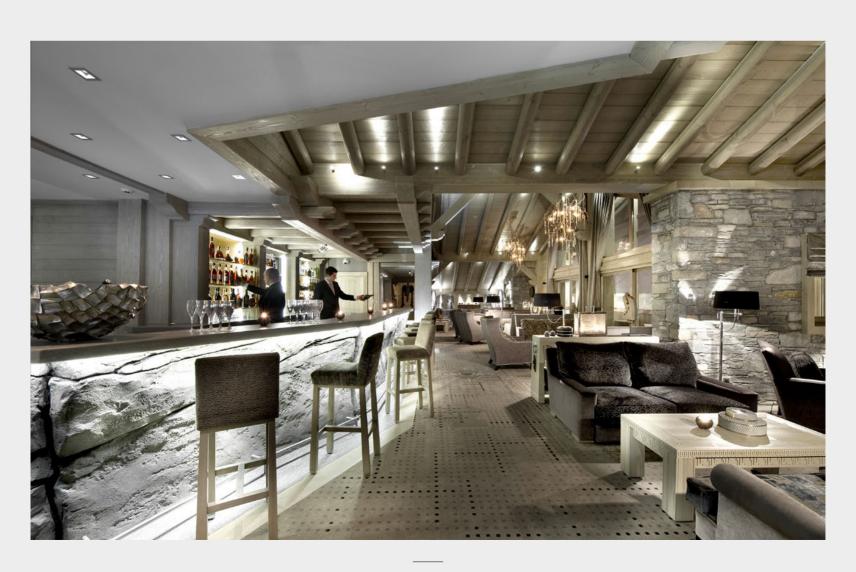


Hôtel Le K2 Palace / Courchevel 1850

Alpine-Himalayan design hotel in a prime piste-side position, with a super-cool spa, beyond-fancy lodging options, epic valley views and oh-so-decadent diversions.

Guide Price

Classic Room – Half Board 7 nights from £4650 per person





Elevate Your Dining Experience

Gourmet Heli-Dining Excursions / Courchevel Valley

Take a seat at some of Courchevel Valley's most gourmet tables in just a matter of minutes – like three-Michelin-starred La Bouitte (famous for its black Génépi), Refuge du Tornieux, or La Maison des Bois – on a 'highfalutin' heli-dining experience.

AVANT/APRÈS-SKI



A Festival of Flavours

Le Kintessence Restaurant / *Hôtel Le K2 Palace*

Step into this intimate, two-Michelin-starred haute cuisine haven for mind-blowing menus of fresh, regional, seasonal fare, whipped up into a festival of flavours by Chef Jean-Rémi Caillon. Deep 'umami' notes are prolonged by excellent wine and food pairings... And the cherry on top? Sébastien Vauxion's exquisitely decadent desserts.

Courchevel 1850

THE CHALET COLLECTION

Chalet Le Namaste

Sleeps: 8-10

Ski Access: Ski-in/ski-out on Bellecote piste

Prices: From €30,000 to €90,000

Chalet La Colombe

Sleeps: 8-10

Ski Access: 100 metres to Cospillot piste

Prices: From €21,000 to €85,000

Chalet St Christophe

Sleeps: 10-12

Ski Access: Ski-in/ski-out on Bellecote piste

Prices: From €20,000 to €115,000

Chalet Les Sorbiers

Sleeps: 10-12

Ski Access: 50 metres to Pralong lift/piste

Prices: From €22,000 to €125,000

Chalet Razzie

Sleeps: 10-12

Ski Access: 100 metres to Pralong lift/piste

Prices: From €18,000 to €130,000

Chalet Le Blanchot

Sleeps: 12

Ski Access: 100 metres to Bellecote piste

Prices: From €65,000 to €160,000

Shemshak Lodge

Sleeps: 8-12

Ski Access: Ski-in/ski-out on Dou du Midi piste

Prices: From €34,000 to €165,000

Chalet Ormello

Sleeps: 15

Ski Access: 50 metres to Bellecote piste

Prices: From €120,000 to €350,000

Chalet Gentianes

Sleeps: 14

Ski Access: Ski-in/ski-out on Bellecote piste

Prices: From €79,000 to €160,000

Chalet Edelweiss

Sleeps: 16

Ski Access: Ski-in/ski-out on Bellecote piste

Prices: From €120,000 to €400,000

Chalet La Grande Roche

Sleeps: 12-14

Ski Access: 200 metres to resort centre, 300 metres to piste

Prices: From €50,000 to €145,000



THE CHARMED ONES





Hotel Mont Vallon / *Méribel-Mottaret*

A charming Savoyard-style hotel inspired by the chalets of Austria, set in the heart of Méribel-Mottaret, with direct, fast access to some of the best pistes in the world's largest skiable domain, Les Trois Vallées.

Guide Price

Standard Room – Breakfast 7 nights from £825 per person



Hôtel Le Blizzard / Val d'Isère

Classic Alpine charm with a contemporarychic twist (think rustic woods, sink-in sofas... a Clarins Spa...), right in the heart of Val d'Isère. It's a locals' favourite too, not least for its restaurant (one of the best).

Guide Price

Standard Room – Breakfast 7 nights from £1995 per person



AVANT / APRÈS-SKI VAL D'ISÈRE

DYNAMIC DUELS

Altitude Biathlon

Biathlon like the pros and see who's on target in your team. Fun for the whole family, this Olympic challenge combines cross-country skiing with rifle-shooting, set at the foot of Val d'Isère's legendary black run, 'Face de Bellevarde'.

DRIVING ON ICE

BMW Ice-Driving School

Trade in your skis for an electrifying ice-driving experience. Take the passenger seat during an adrenaline-pumping speed initiation; enjoy the thrill of the race-track karting with friends and family; or – the ultimate ice-driving experience – manoeuvring a beast-like piste-basher over bumps, slopes and banked turns on a specially designed course.

SNOW MUCH FUN!

Snowshoe Hikes

Rigorous or relaxing, but always fun, see a whole new side to Val d'Isére on an expertly guided snowshoe hike, exploring forests, slopes and mountain trails and identifying animal tracks along the way.





TOAST OF THE TOWN

With an eye for design, an enviable location, and a choice of fab facilities, this stylish hotel is the toast of Val d'Isère.

Located at the foot of the Bellevarde Olympic Piste, lovely Les Barmes de l'Ours ('the bear's caves') is one of Val d'Isère's smartest places to stay, with ski-in/ski-out facilities just 200 metres from the centre of town.

Take your pick from luxurious balconied rooms or suites in four designs: North American lodge, contemporary mountain loft, Scandinavian chic, and classic Alpine chalet. All unite the finest in modern comfort and technology with the charm of a traditional mountain hotel, and there are oodles of flexible options: so whether you're travelling as a couple, a family, or a circle of friends, you'll find something to suit.

Guide Price

Standard Room – Breakfast 7 nights from £1195 per person Away from the larch-lined slopes, the hotel has bragging rights to one of the largest spas in the French Alps, with an indoor pool, Jacuzzi, Hammam, and a wide range of massages and beauty treatments. A kids' club has been recently added; and there's a bowling alley, family play area, cigar bar and on-site ski shop (Val d'Isère's largest). Surprisingly for a ski hotel, it's a rather artistic world inside too, with paintings, sculptures and rare objets d'art dotted throughout, plus a selection of exhibitions and special literary and musical events held throughout the season.

And then there's the food: fine mountain dining at three restaurants. Treat yourselves to a delicious fondue meal at the 'Coin Savoyard', savour tasty meat dishes at the 'Rôtisserie', or enjoy glorious gastronomy at one-Michelin-starred 'Table de l'Ours.

Méribel THE CHALET COLLECTION

Chalet Arolla

Sleeps: 10

Ski Access: 150 metres to the piste **Prices:** From €14,000 to €25,000

Chalet Altius

Sleeps: 10-12

Ski Access: 50 metres to Doron piste Prices: From €26,500 to €55,000

Chalet Le Grenier

Sleeps: 12

Ski Access: 50 metres to the Morel lift station **Prices:** From €24,000 to €85,000

The Lightbowne

Sleeps: 12-14

Ski Access: A five-minute drive to Chaudanne

Prices: From £14.000 to £40.000

Chalet Chopine

Sleeps: 8-10

Ski Access: A two-minute drive to the ski lifts Prices: From €14,500 to €45,000

Chalet Mont Tremblant

Sleeps: 12

Ski Access: 800 metres to the Morel lift station **Prices:** From €24,000 to €90,000

Chalet Alpaca

Sleeps: 10-14

Ski Access: 100 metres to the Doron piste Prices: From €46,000 to €115,500

Chalet Valentine

Sleeps: 12-14

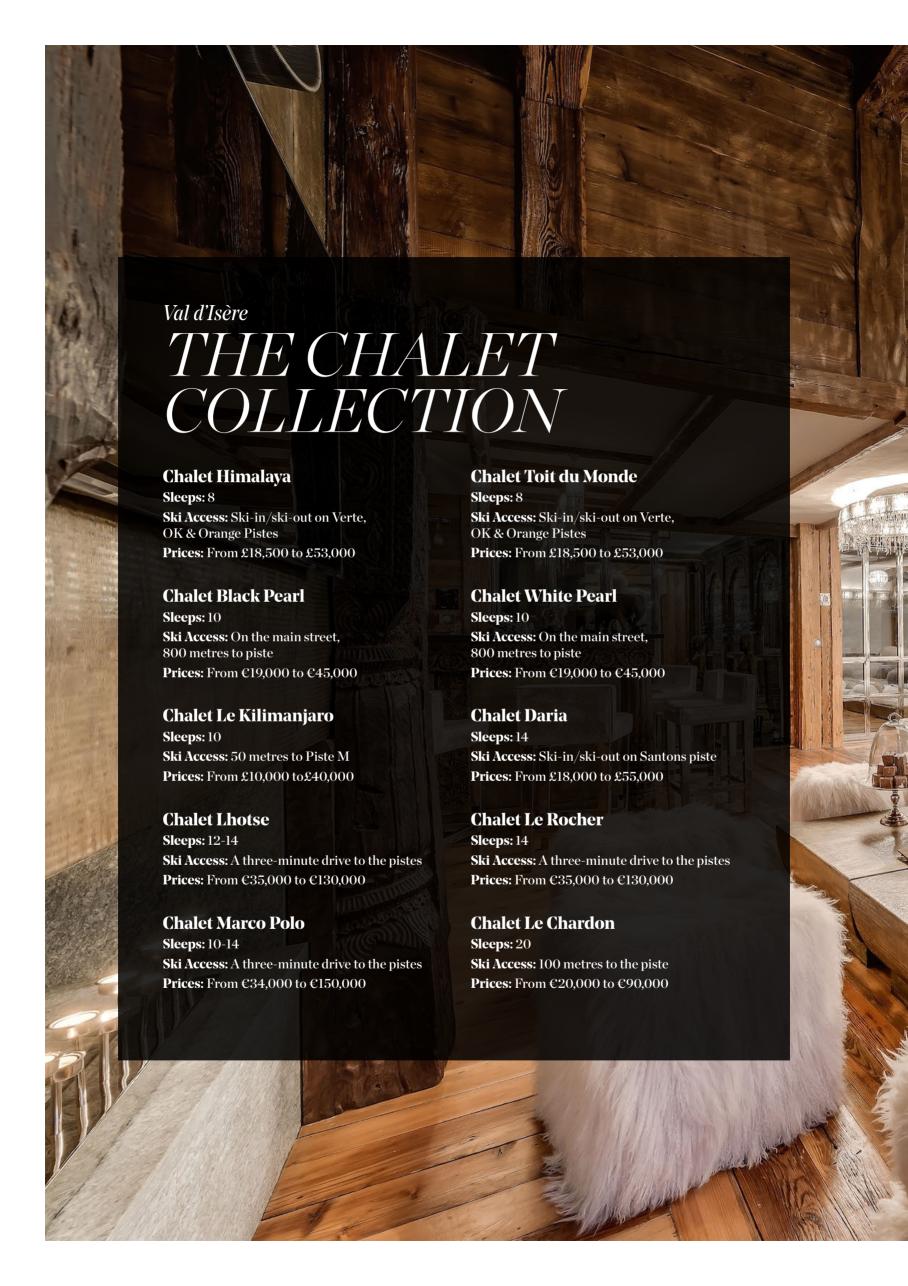
Ski Access: 50 metres to the piste **Prices:** From £40,000 to £88,000

Chalet du Vallon

Sleeps: 8-9

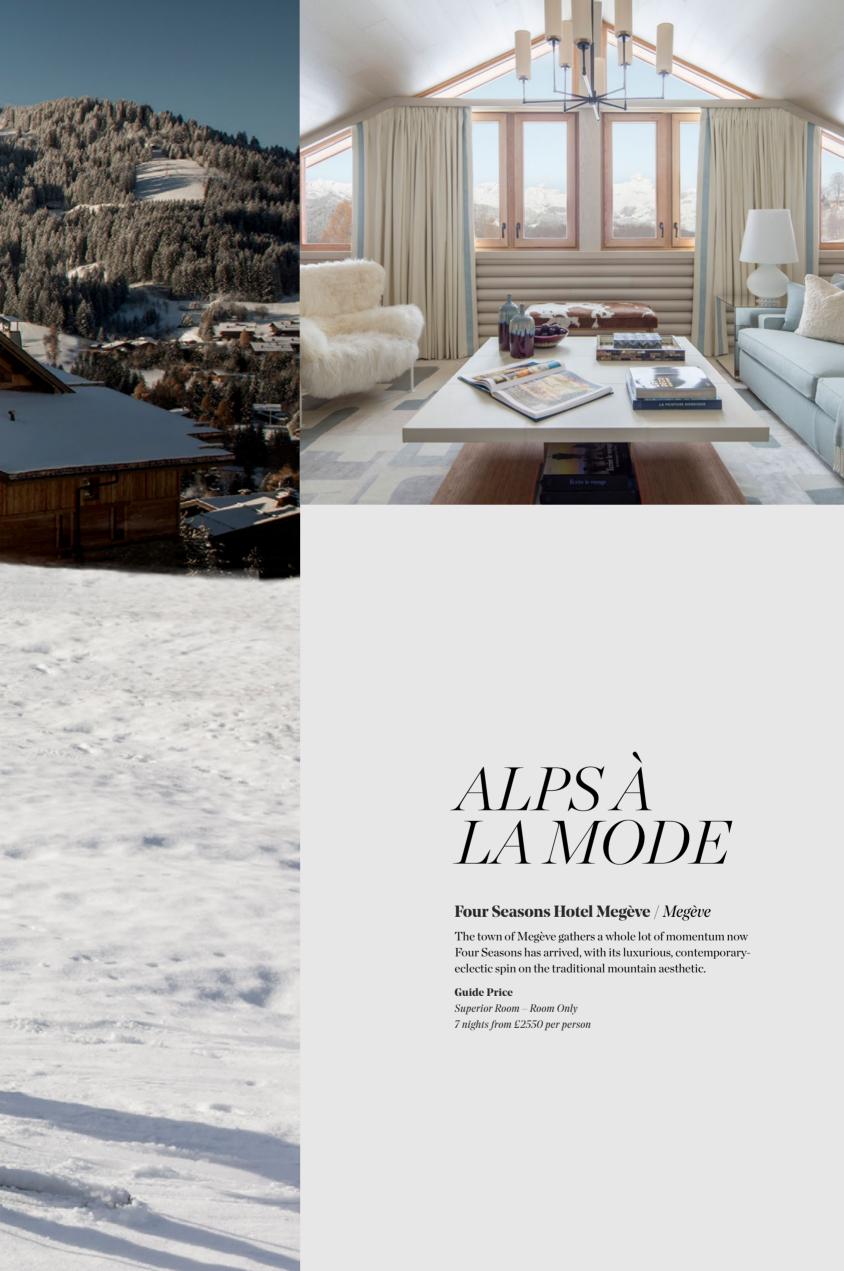
Ski Access: 150 metres to the Golf chairlift in Méribel Village Prices: From €14,000 to €29,000













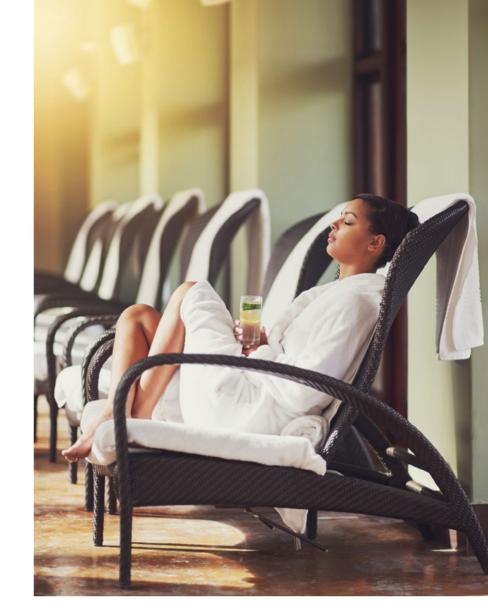
Alpaga / Megève

Don't let its rustic exterior fool you... step inside Alpaga and you're transported straight onto the pages of an international design bible. Modern and minimalist, yet steeped in cosy Alpine tradition, everything here is stylish to a 'T'.

Guide Price

Classic Room – Breakfast 7 nights from £1295 per person





RAPTUROUS R&R

Pure Altitude Spa / Les Fermes de Marie

After exhilarating days on the snow, slope-off to Les Fermes de Marie's Pure Altitude Spa and enjoy a little something from the extensive menu of innovative gem-and-botanical-based therapies. If your mountain-weary muscles are screaming out for extra-time, then the ecstasy-inducing Day Spa experience is a must, with access to all the wellness facilities; a fabulous 50-minute facial, body treatment or massage; and a delicious, balanced gourmet lunch at the hotel's traditional restaurant.



Les Fermes de Marie / Megève

Built from recycled farm timbers, and sumptuously Savoyard in style, this chic collection of authentic Alpine farmhouses offers exquisite cocoons of comfort, not to mention a hefty dose of the fine French Art of Living.

Guide Price

Classic Room – Breakfast 7 nights from £1250 per person

LUXURY CHALETS MEGEVE





Chalet Keyla

Sleeps: 8-10

Ski Access: 400 metres to the Chamois lift

Prices: From €26,440 to €45,190

Chalet Tanniere

Sleeps: 10

Ski Access: Centre of town, a three-minute

walk to the Chamois lift

Prices: From €14,000 to €35,000

Chalet Laszlo

Sleeps: 8 - 10

Ski Access: A five-minute drive to the ski lifts

Prices: From €12,600 to €32,850

Chalet Lamartine

Sleeps: 12

Ski Access: 450 metres to town, 750 metres to

 $the \, ski \, lifts$

Prices: From €12,500 to €39,000



Fermes à la Leonthine

Sleeps: 10-14

Ski Access: Tucked up a hillside, a 10-minute drive to the ski lifts Prices: From €33,000 to €78,500

Chalet Isabella

Sleeps: 12-16

Ski Access: Mont d'Arbois, a two-minute

walk to the piste

Prices: From €60,000 to €90,000

Chalet My World

Sleeps: 12-15

Ski Access: Combloux, a five-minute drive to the ski lifts

Prices: From €38,200 to €82,750

Chalet Dana

Sleeps: 12-18

Ski Access: Centre of town, a three-minute walk to the Chamois lift

Prices: From €58,920

Chalet Sun Arbois

Sleeps: 20-26

Ski Access: Mont d'Arbois, a two-minute

drive to the piste

Prices: On request

ALPINE FUSION

The Chedi Andermatt / Andermatt

With an unusual yet awesome Alpine-Asian twist, snow-bunnies and their mountain-thrashed bodies have never had it so good.



Inspired by the chalets and grand hotels that shaped the image of Switzerland, this extravagant mountain retreat – harmoniously integrated into the existing village street scene and designed by star architect Jean-Michel Gathy – fuses authentic Alpine hospitality with oodles of Asian charm; spiriting guests away to a wonderful world of warmth and well-being (not to mention wow-factor!).



Guide Price

Deluxe Room – Breakfast 7 nights from £1595 per person

THE CLASSICS



Grand Hotel Zermatterhof / Zermatt

Classic. Sophisticated. Timeless. This small, grand hotel oozes old-world charm from the ground up. Elegant rooms and modern Alpine-style chalet suites were designed to be 'lived in', and guests are encouraged (when not messing around on the mountain) to simply relax to the max!

Guide Price

Deluxe Room – Breakfast 7 nights from £1475 per person



Mont Cervin Palace / Zermatt

An institution in Zermatt since 1851 and as iconic as its majestic Matterhorn backdrop, this refined haven serves up quaint Zermatt charm, warm hospitality and accommodation that alternates between rustic Alpine and contemporary luxury. And it all begins with a charming, pillar-box-red, horse-drawn carriage-ride through town.

Guide Price

Alpine Classic Junior Suite – Breakfast 7 nights from £2195 per person

Verhier

THE CHALET COLLECTION

The Lodge

Sleeps: 18

Ski Access: 250 metres from the ski lifts; ski back in **Prices:** From CHF 89,000 to CHF 175,000

Chalet Spa

Sleeps: 10

Ski Access: Located behind the Savoleyres lift **Prices:** From CHF 55,000 to CHF 135,000

Chalet Sorojasa

Sleeps: 10

Ski Access: A two-minute drive to the Medran lifts **Prices:** From CHF 22,000 to CHF 62,000

Chalet Pierre Avoi

Sleeps: 14-16

Ski Access: A five-minute drive to the ski lifts **Prices:** From CHF 30,000 to CHF 83,000

No. 14 Verbier

Sleeps: 26

Ski Access: A three-minute drive to the ski lifts **Prices:** From CHF 60,000 to CHF 195,000

Treize Etoiles

Sleeps: 8-12

Ski Access: A three-minute drive to the ski lifts **Prices:** From CHF 20,000 to CHF 60,000

Les Attelas

Sleeps: 12

Ski Access: A two-minute walk to Le Rouge Piste **Prices:** From CHF 20,000 to CHF 62,000

Chalet Milou

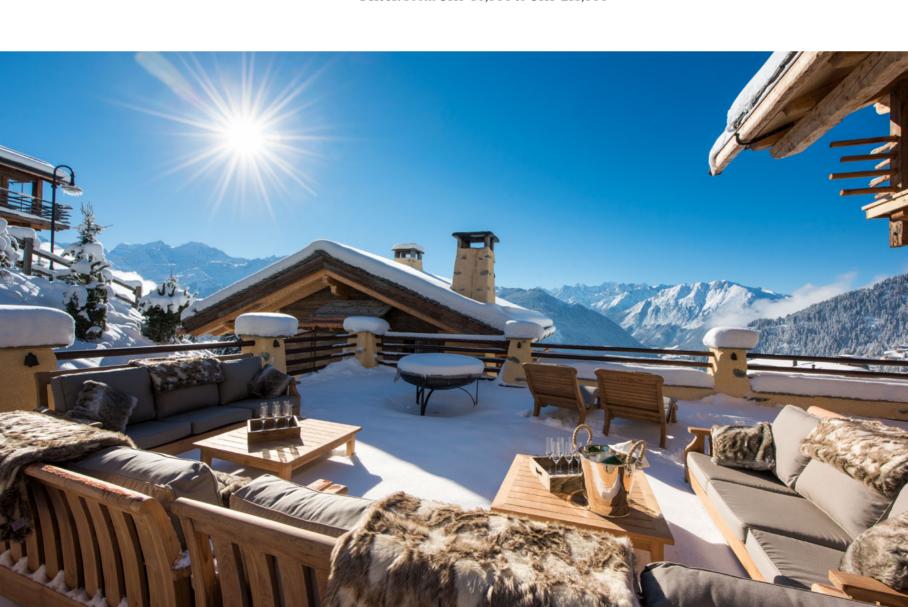
Sleeps: 12

Ski Access: A two-minute walk to the ski lifts; ski back in **Prices:** From CHF 30,000 to CHF 83,000

Chalet Chouqui

Sleeps: 16-20

Ski Access: A five-minute drive to the ski lift **Prices:** From CHF 80,000 to CHF 215,000





W Verbier / Verbier

Top-off action-packed days with energy-fuelled nights, feasting and dancing your boots off at this show-stopping ski-in/ski-out resort.

Guide Price

Deluxe Room – Breakfast 7 nights from £1475 per person

DESIGNER DIGS



The Omnia / Zermatt

The devil is in the detail at this sky-high, clean-cut-yet-cosy Alpine lodge, perched dramatically above Zermatt Village.

Guide Price

Double Room – Breakfast 7 nights from £1795 per person

Zermatt

THE CHALET COLLECTION

Heinz Julen Loft

Sleeps: 6

Ski Access: Town centre, a five-minute walk to the ski lift

Prices: From CHF 11,000 to CHF 29,000

Aria Penthouse

Sleeps: 8

Ski Access: A seven-minute walk to the Matterhorn Express

Prices: From CHF 17,000 to CHF 50,000

Backstage Luxury Chalet

Sleeps: 10

Ski Access: A seven-minute walk to the Matterhorn Express

Prices: From CHF 30,000 to CHF 90,000

Chalet Grace

Sleeps: 10-12

Ski Access: A three-minute taxi transfer to the Sunnegga lift

Prices: From CHF 34,000 to CHF 155,000

Zermatt Peak

Sleeps: 10-13

Ski Access: Town centre, a two-minute taxi transfer to the ski lift

Prices: From CHF 60,000 to CHF 200,000

Chalet Banja

Sleeps: 4-8

Ski Access: A five-minute walk to the Matterhorn Express

Prices: From CHF 16,000 to CHF 36,000

Backstage Luxury Loft

Sleeps: 10

Ski Access: A two-minute walk to the Matterhorn Express

Prices: From CHF $30{,}000$ to CHF $120{,}000$

Chalet White Pearl

Sleeps: 10-12

Ski Access: Ski-in/ski-out in Winkelmatten **Prices:** From CHF 37,000 to CHF 145,000

Chalet Maurice

Sleeps: 12

Ski Access: A three-minute taxi transfer to the Sunnegga lift

Prices: From CHF 32,000 to CHF 150,000

Chalet Les Anges

Sleeps: 14

Ski Access: A four-minute taxi transfer to the Sunnegga lift

Prices: From CHF 45,000 to CHF 190,000



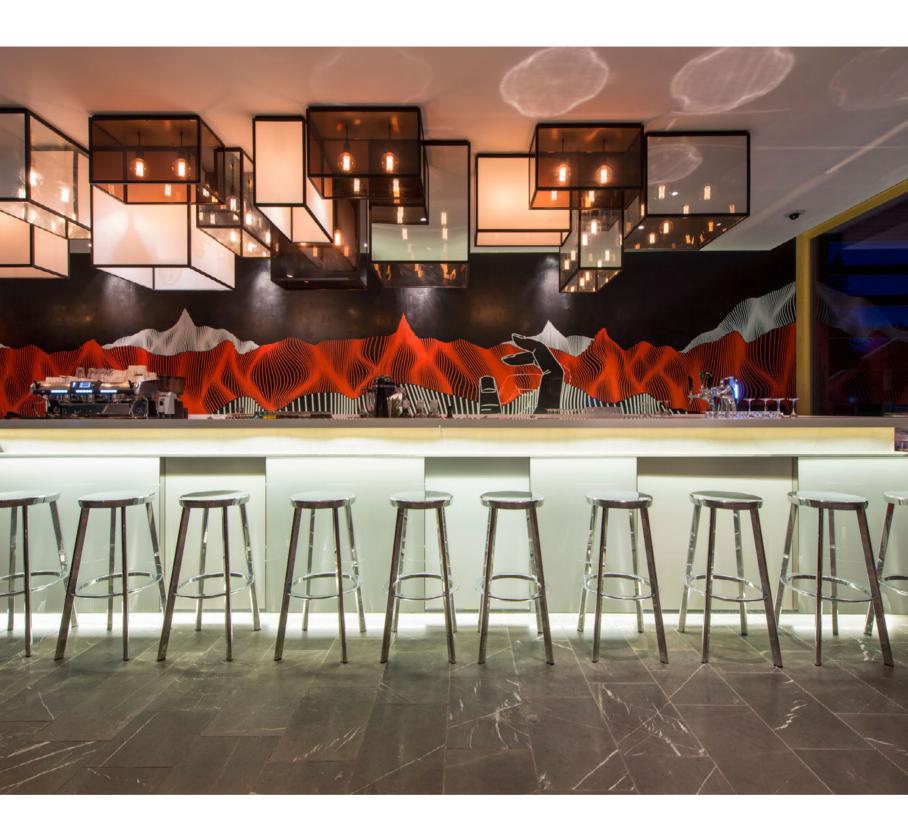
AVANT / APRÈS-SKI ZERMATT & VERBIER

SUNNY SIDE UP

The Sun Terrace / The Omnia, Zermatt

Sip your favourite tipple, snack on café-style cuisine, and watch the comings-and-goings of Zermatt's charming car-free town from your fur-covered pew on The Omnia's south-facing sun-terrace.





HIGH-ALTITUDE HIJINKS

$\textbf{Day \& Night Bars} \, / \, W \, \textit{Verbier}$

With its electric design and vibrant energy, W Verbier has your après-ski aspirations all sewn up. Bounce to the beats of Resident DJs with an ice-cold beer or Hot Winter Jack at W Off-Piste – *the* place to be for après-ski right at the foot of the slopes; or at the Living Room's gorgeous panoramic terrace and glacier-inspired, illuminated glass bar. #Winning!

MOST WANTED + ST. MORITZ

Badrutt's Palace Hotel

St. Moritz Dorf

Rich in heritage and spilling with stories, lakeside Badrutt's – with its spirited hospitality, striking grand hall and scenic surrounds – is the undeniable beating heart of St. Moritz.

Guide Price

Superior Room – Breakfast 7 nights from £1995 per person





Carlton Hotel St. Moritz

St. Moritz Dorf

Perched on the hillside close to the town centre, this vast, regal resort offers lavishly designed super-spacious suites, spectacular views, and the highest levels of luxury.

Guide Price

Junior Suite – Breakfast 7 nights from £2650 per person



Kulm Hotel St. Moritz

St. Moritz Dorf

St. Moritz's oldest hotel, the official home of the Cresta Club, and a favourite with history buffs and families, Kulm delivers some of the best hospitality in the 'biz'.

Guide Price

Superior Village Side North Room – Breakfast 7 nights from £2295 per person

Nira Alpina

Silvaplana

This ski-in/ski-out glass-and-timber mountain sanctuary at the base of the Corvatsch ski area may look über-cool from outside, but inside it's warm, cosy and super-relaxed.

Guide Price

Mountain View Room – Breakfast 7 nights from £875 per person

Grand Hotel des Bains Kempinski / St. Moritz Bad

One of St. Moritz's more relaxed, youthful and energetic five-star hotels, Kempinski serves up a sportier slice of the Swiss high life with direct access to the mountains.

Guide Price

Resort Room – Breakfast 7 nights from £1675 per person

A TWIST ON TRADITION

Thurnher's Alpenhof / Zürs

Relax and relish the unique combination of family tradition, country-style luxury, international flair, and incomparable charm at Thurnher's – a refined-yet-cosy ski-in/ski-out mountain hideaway... one of the best-kept secrets in the Austrian Alps.

Guide Price

Double Room – Half Board 7 nights from £2250 per person





Raffl's St. Antoner Hof / St. Anton am Arlberg

Tyrolean charm with a colourful, cheeky twist, Raffl's pulls out all the stops for guests: most notably the hedonistic food creations of Stubn's multi-award-winning kitchen magician, Jakob Lilg; and SEVEN SKY's sushi, delivered to your door by sushi ninja no less!

Guide Price

Junior Suite – Breakfast 7 nights from £2650 per person



AVANT/APRÈS-SKI ST. ANTON



ON TOP OF THE WORLD

Verwallstube | St. Anton

It would be all too easy to be distracted by the panorama that tempts you to linger longer over lunch at Verwallstube (St. Anton's unassuming, yet most sophisticated – and expensive – mountain restaurant), but so seduced by Manfred Fahrner's intricate, award-winning creations and highly decorated wines will your tastebuds be (the fish specialities in particular are renowned way beyond the country's borders), the views will simply pale in comparison.

EDEN Recommends

For a little extra magic, book the utterly romantic Thursday evening candlelight dinner, including live piano music and late night gondola rides.

Lech

DIVINE INTERVENTION



Hotel Arlberg / Lech am Arlberg

An elegant, family run hotel: stylish yet cosy and one of Lech's most luxurious. Outstanding when it comes to both service and location (one of the loveliest in the village); the spacious, individually designed rooms, suites and apartments have been recently renovated; dining is of the highest quality – hearty cuisine fused with international flair – and there are excellent après-ski options both inside and out.

Guide Price

Classic Room – Breakfast 7 nights from £2225 per person

Kristiania Hotel / Lech am Arlberg

This stylish boutique residence boasts everything a leading hotel should – where skilful staff (including a literary butler) are poised to indulge every whim. Alpine inspiration has been given an irreverent twist, with Austrian woodpanelling; homely, lovingly made soft furnishings; ornate antiques; and contemporary indulgences found here, there and in every room... of which no two are the same.

Guide Price

Deluxe Room – Breakfast 7 nights from £1450 per person





Guide Price

Junior Suite – Half Board 7 nights from £2395 per person

PICTURE-PERFECT PRIVACY

Severin*s – The Alpine Retreat / Lech am Arlberg

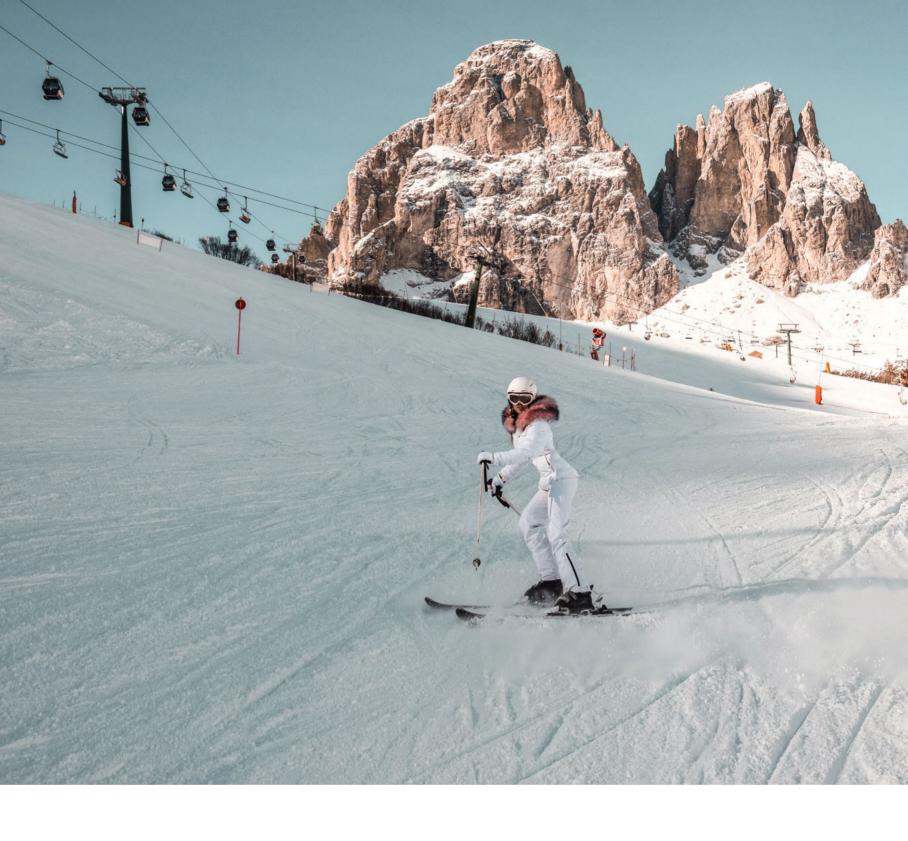
From champagne on arrival and chauffeured SUVs to whisk you to the slopes, to the Lichtenstein-strung corridors and nine super suites (each with a roaring fireplace, sweeping terraces and mountain views), Severin*s has to be one of the top spots from which to hit the slopes of the Arlberg region in ultimate style.

All the suites are divine: seamlessly pairing Alpine-lodge Hygge with upscale Italian designer furnishings and cutting-edge technology; but without doubt the right royal icing on this über-private, insanely luxurious cake is the two-storey, 423-square-metre, four-bedroom Residence, complete with private lift, ski room and heated lockers, a self-playing grand piano, study, cinema, hot tub and sun terrace.

Glamorous après ski starts at the underground pool, sauna, steam room and infra-red cabin (spa treatments are available on request); continues at the Alpine-inspired bar; and peaks with a taste of Austria at the à la carte restaurant (its pretty-as-a-picture, Hestonesque culinary creations alone are reason enough to stay here).







AVANT/APRÈS-SKI KITZBÜHEL

THE PEAK OF GOOD TASTE

Kupferstube | Hotel Tennerhof

Foodies the world over know Kupferstube serves up the best cuisine in town (listed among Austria's best restaurants for decades, its current accolades include three toques from Gault Millau). So you can be sure that each dish on wünder-chef Stefan Lenz's four- to eight-course tasting menus is an exquisite taste sensation. Inexpensive it's not, but it's so good, it's worth every single penny.



Kempinski Hotel Das Tirol Jochberg / Jochberg

Five miles south of Kitzbühel, and the closest hotel to the Kitzbühel Alps, chic and charming Kempinski offers a spectacular overall experience. It's all down to the unique blend of Tyrolean authenticity and warmth, modern luxury, and recreation (not to mention the soaring Alpine scenery, direct access to the slopes, swimming pools inside and out, and sprawling, super-luxe, three-storey spa).

Guide Price

Superior Room – Breakfast 7 nights from £995 per person

Hotel Weisses Röessl / Kitzbühel

Once a former 16th-century coach house; now the most luxurious hotel in town. Next to the old town's rows of enticing boutiques, eateries, cafés and casino, just minutes from the Hahnenkamm lift station, smartly remodelled accommodation is cool, calm and contemporary. The spa holds the key to pure relaxation. And the gourmet restaurant and atmospheric wine cellar? Well they're a real treat for the tastebuds.

Guide Price

Superior Room – Breakfast 7 nights from £1795 per person

KITZBÜHELL CALLING!



THE MIGHTY DOLOMITES

Rosa Alpina / San Cassiano in Alta Badia

Shop-in/ski-out! We can't think of a better combo than living La Dolce Vita in Milan, and then immersing yourself in the untouched beauty of the Dolomites. After a spot of retail therapy in one of the world's most important fashion capitals, head for San Cassiano and stay at recently renewed Rosa Alpina, for pristine powder amongst the most comprehensive network of slopes, soothing après-ski spa treatments, and gourmet three Michelin-starred feasts at St. Hubertus.

Guide Price

Deluxe Room – Breakfast 7 nights from £1750 per person

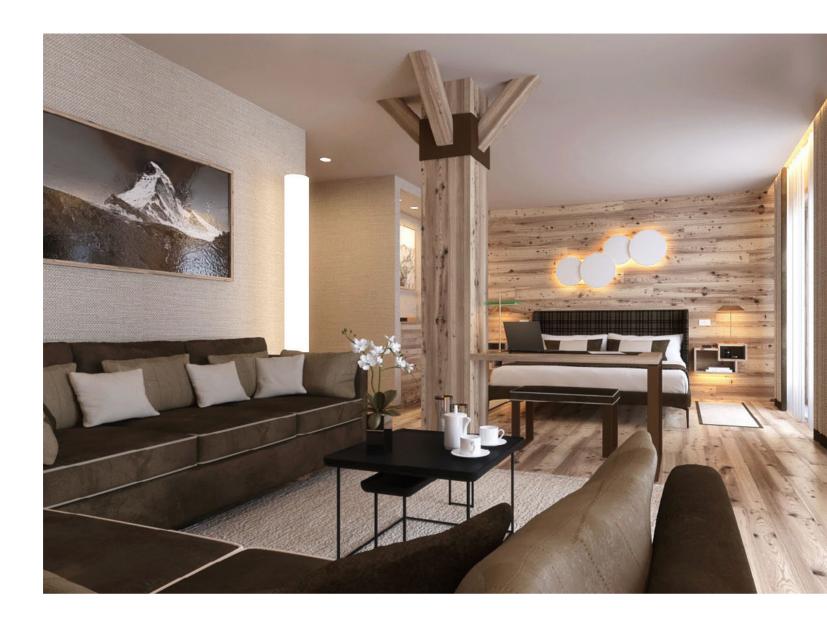


Biohotel Hermitage / Madonna di Campiglio

A warm-hearted, Italian family chalet-style haven amidst the Brenta Dolomites' heady wooded scenery, away from all the hurly burly of Madonna di Campiglio, this place simply screams romance. And thanks to the unique setting, all kinds of unforgettable moments will sweep you off your feet. Our favourite? Sneaking off to Chalet Santa Maria for a uniquely romantic fireside couples' spa ritual, and one of the dreamiest dining experiences of your life.

Guide Price

Classic Room – Half Board 7 nights from £895 per person



Guide Price

Classic Room – Breakfast 7 nights from £1450 per person

ORIGINAL... AUTHENTIC... UNFORGETTABLE

Hotel Hermitage / Cervinia

Elegant, sophisticated and brimming with Alpine style, this Relais & Châteaux hotel at the foot of the Matterhorn grants access to endless exciting trails across an incredible network of slopes.

Dark woods, deep-pile rugs and local craft pieces adorn the 38 rooms, and the staff go out of their way to make this one of the homeliest, most welcoming mountain hotels. We just love the innovative Aosta Valley cuisine, and incredible Allure Alps Genius Assistants, there to whisk you out on authentic and original bespoke experiences that remain carved into your memory for eternity.

Of course after such awesome outdoor adventures, you'll want to kick back and relax, so head to The Beauty Farm for an outstanding tailor-made beauty and massage treatment, or a dip in its spring-fed pool. And while all the rooms and suites here exude supercharming Alpine elegance, there's nowhere better to wake-up than in one of the magnificent Master Suites, and taking coffee on your sweeping balcony beneath the mighty Matterhorn.













THE SPIRIT OF WHISTLER

Fairmont Chateau Whistler / Upper Village, Whistler

This long time Whistler favourite is looking good and feeling fresh following a recent revamp. Like fellow Fairmonts across the land, it's all French château on the outside; and a great choice for those wanting all the luxuries of a big-name hotel brand, in easy walking distance to the village, and with a fun après scene to boot.

Guide Price

Fairmont Room – Room Only 7 nights from £1650 per person





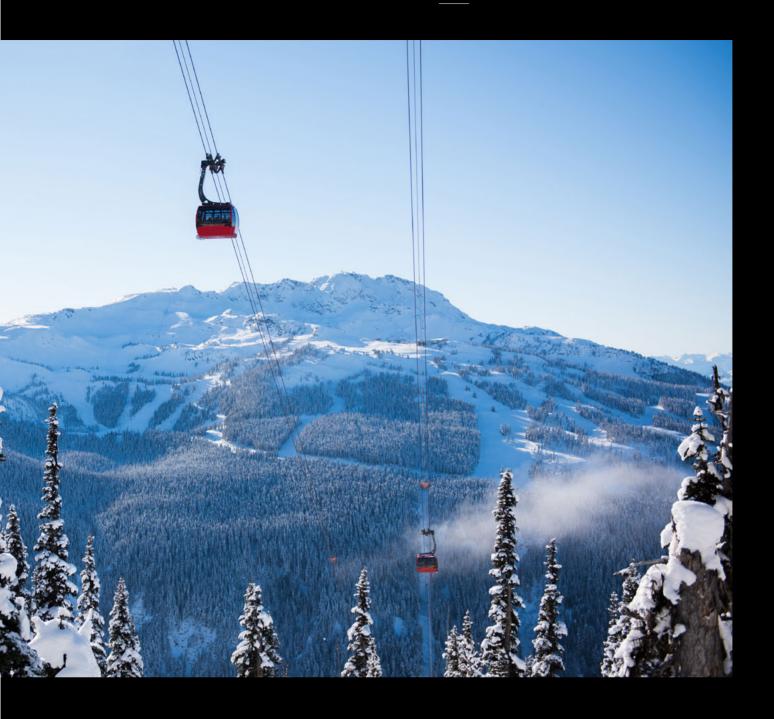
The Westin Resort & Spa, Whistler

Whistler Village, Whistler

In a prime Whistler Village location (a short ski-boot shuffle to the lifts), The Westin may be a more 'cookie-cut-cosy' option style-wise, but you get all the creature comforts of home (including a small but fully equipped kitchen) and all sorts of awesome amenities, so it's brilliant if you want flexibility in the heart of all the action.

Guide Price

Deluxe Studio Suite – Room Only 7 nights from £1295 per person



WHY WHISTLER?

- * The ski season is really long.
- * Snow conditions are generally excellent.
- * The terrain is EPIC.
- * Skiing is just the start.
- * It's easy to get to.
- * Some of the longest ski runs on the planet.
- * Two mountains to choose from, joined by the Peak 2 Peak Gondola.
- * The pedestrian-friendly village is a destination in its own right.



Spectacular in many ways, from its two gigantic mountains with over 8000 acres of skiing, terrain that's steep enough to give even extreme skiers an adrenaline rush, eye-poppingly gorgeous scenery, and village life that puts many major cities to shame, Whistler never ceases to amaze.

The Mountains

Side-by-side Whistler and Blackcomb Mountains proudly define what it means to be a world-class resort. With every type of terrain available, from brilliant beginners' learning areas, to adventurous alpine bowls, there are memorable experiences for everyone.

The Village

Yes, the rumours are true: this pedestrian-only, one-of-a-kind confluence of two massive mountains is absolutely massive; but in a way you're going to really love. Unlike any other resort village you've experienced, you'll find an almost endless array of shops, cafés, bars and restaurants, not to mention legendary nightlife, making it a destination unto itself, unique to North America; its style and energy the envy of resorts around the world.

Whether you're in the mood for a leisurely stroll along its stone walkways, people-watching from the countless sunny patios, exploring the fun-filled family playgrounds, or launching your next on-mountain adventure, Whistler Village delivers a recipe of winter magic that simply can't be matched.

Foodies Unite

Its culinary scene is just as enchanting, having evolved into one that rivals cities 10 times the size. With more than 170 establishments dishing up delights, the variety here is as big as your appetite: from steak, seafood, sushi, Italian, French, and Mexican, to quick, tasty, and multi-course indulgence!

What to Expect Through the Season

Mid-November to Late December

- * Average snowfall: 249 centimetres (98 inches) in November, 227 centimetres (89 inches) in December
- * Terrain open: Mid-mountain piste with alpine terrain and skiouts as snow falls

Late December to Early January

- * Average snowfall: 227 centimetres (89 inches) in December
- * Terrain open: All terrain

Early to Late January

- * Average snowfall: 187 centimetres (74 inches) in January
- * Terrain open: All terrain

February to Late March

- * Average snowfall: 158 centimetres (62 inches) in February; 248 centimetres (98 inches) in March
- * Terrain open: All terrain

April to May

- * Average snowfall: 85 centimetres (33 inches) in April; 21 centimetres (8 inches) in May
- * Terrain open: Typically only one mountain open after the World Ski & Snowboard Festival, with mid-mountain piste and limited alpine terrain only

FOUR OF DIAMONDS

The Ritz-Carlton Residences, Vail / Vail, Colorado

 $\textit{Best For}\,/\,$ Families looking for space; the freedom of high-end, apartment-style living; and top-of-the-line amenities.

Guide Price

Two Bedroom Residence – Room Only / 7 nights from £2795 per person



The Arrabelle at Vail Square / Vail, Colorado

 $\textit{Best For} \ / \ A$ rustic-luxe boutique vibe; it's the closest hotel to Eagle Bahn Lift (just a 60-second stroll away), too.

Guide Price

Deluxe Room – Room Only / 7 nights from £1950 per person

3

Four Seasons Resort Vail / Vail, Colorado

 $\textit{Best For}\,/\,$ Huge rooms and the outstanding spa (one of Colorado's finest), complete with innovative beer-themed mens' treatments.

Guide Price

Garden View Room – Room Only / 7 nights from £2295 per person

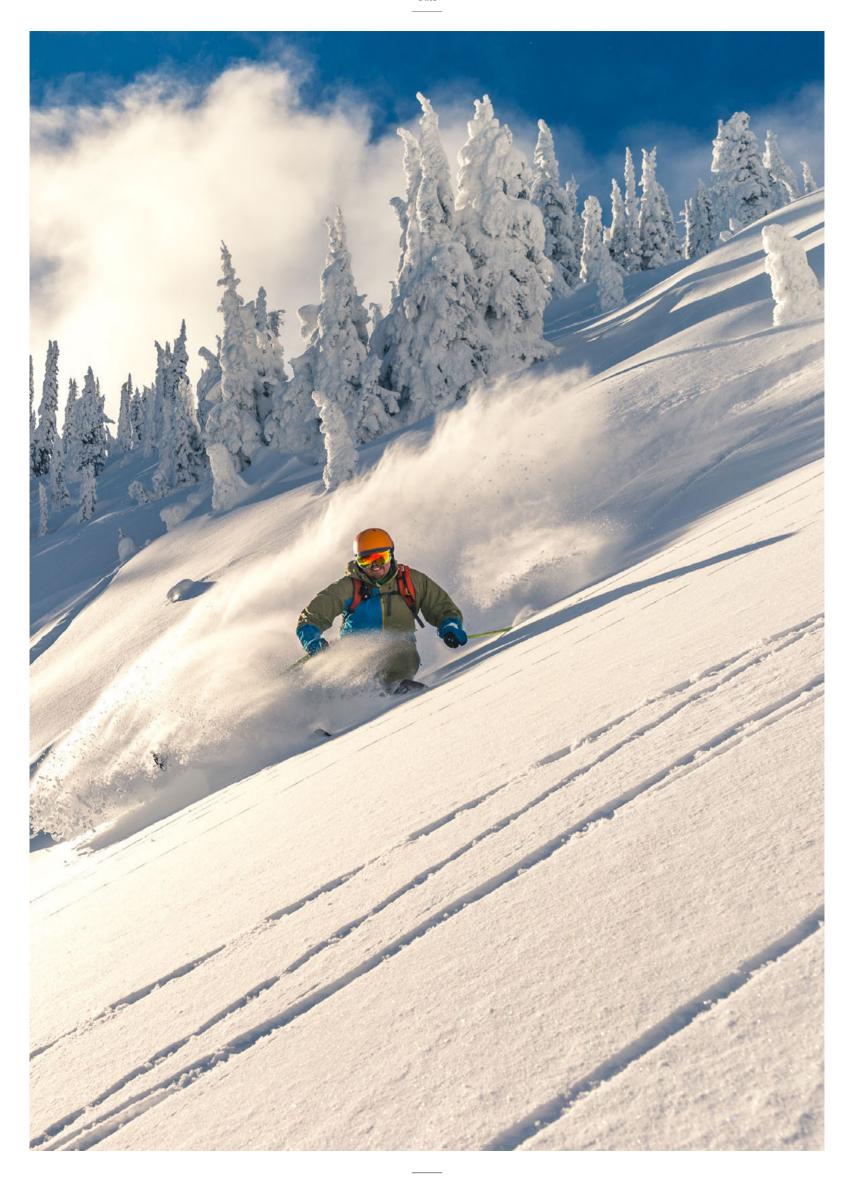
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The Lodge at Vail / Vail, Colorado

 $\textit{Best For}\,/\,\mathrm{Location}$ – slap bang in the centre of Vail and just two minutes to the Vista Bahn ski lift.

Guide Price

Standard Room – Room Only / 7 nights from £1295 per person



ROCKYMOUNTAIN HIGHS

Four incredible mountains on one lift ticket. Two amazing towns with endless possibilities for when the slopes close. Aspen-Snowmass will engage mind, body and spirit in ways few other winter resorts can.

But what's the difference between Aspen and Snowmass? Fifteen minutes from the hustle and bustle of Aspen (favoured by A-Listers and host to the annual Winter X Games), Snowmass – known for its 'champagne powder' – has a lot of nice long runs, and is better value (and somewhat quieter) than its glitzier neighbour.



What EDEN Clients Say

Charles & Heather

We visited Aspen-Snowmass for the very first time last March, and as intermediate skiers, we'd planned to spend most of our time in Snowmass, so booked our hotel there too. But if we had to do it all again, we'd definitely pick Aspen. There's an excellent variety of dining options, incredible shopping, and it was easy to see why the après scene there is so highly lauded. We particularly enjoyed a pre-dinner stroll around town, with all the historic buildings it felt like stepping back into another era.

We only had three days' skiing here, and ended up skiing Snowmass on our first day, Highlands on the second, and Aspen on our last day. So much for our original plan! When it came to the skiing, we definitely enjoyed Snowmass the most, as there's a ton of good intermediate areas. Our second favourite turned out to be Aspen, which is funny as we weren't planning to hit that mountain at all, after reading about how difficult it was, and hearing feedback that some people thought that with its runs all funnelling to the bottom it could get a bit scary... but we didn't find anything unusual about it at all. Maybe it helped that our visit was on a crowd-free Monday, but we thought it was fun. And in third place was Highlands. Mainly because we're most comfortable on groomers and there were only a few appropriate runs for us. Nice views though, and advanced and or expert skiers would definitely have a ton of fun there.

Henry & Tara

Aspen Mountain is a little more than 600 acres; Snowmass nearly 4000. Stay in Aspen for the ambiance and ski all four mountains if you want. Highlands has some great steeps, for fun take the hike (about 45 minutes in length)... oh, and be sure to do the bowl!

For lunch head to the Sundeck on Aspen – great food, and even better views. In Snowmass we like Gwyn's Alpine Springs or Lynn Britt. At Highlands, Merry Go Round is great for a quick lunch, or for a more over-the-top, party atmosphere, try Cloud Nine Alpine Bistro, a modern marvel of excess set inside an old ski patrol shack in the middle of the Highlands Mountain run.





The Little Nell / Aspen, Colorado

The Bar at element47

Everything you've ever wanted in a classic luxury hotel bar, this lively, sophisticated spot boasts an epic wine collection assembled by Master Sommelier, Carlton McCoy; and a fab selection of artisanal Colorado-made spirits and craft beers.

Guide Price

Town Side Room – Room Only 7 nights from £3850 per person

The St. Regis Aspen Resort / Aspen, Colorado

Mountain Social Bar & Lounge

Not all hotel lobby bars are created equally, and Mountain Social (a tribute to John Jacob Astor's first hotel in Manhattan) is definitely a step above; with a hand-crafted cocktails list and appetiser menu that won't disappoint.

Guide Price

Superior Room – Room Only 7 nights from £2725 per person

Hotel Jerome / Aspen, Colorado

J-Bar

With its lively buzz and Old West vibe, this 19th-century bar remains Aspen's social hub, where ski bums rub elbows with socialites over craft beers, vintage-inspired cocktails and Aspen's best burger. Pure Americana.

Guide Price

Deluxe Room – Room Only 7 nights from £1850 per person

Viceroy Snowmass / Snowmass Village, Colorado

Toro Kitchen & Lounge

One of Aspen's newest eateries, celebrity chef Richard Sandoval fuses the menu-melding flavours of Pan-Latin America with organic and grass-fed ingredients sourced from Colorado's mountains. And it's all washed down with wondrous craft cocktails and barrel-aged spirits.

Guide Price

Studio King Room – Room Only 7 nights from £1495 per person

STAIRWAYTO HEAVENLY

Edgewood Tahoe / Stateline, Lake Tahoe

Perfect for those who dream of fresh powder and immaculate corduroy trails, this pristine lakefront winter wonderland is moments from world-class Heavenly Mountain by complimentary private shuttle. At day's end, hand your gear to the ski valet and head back to Edgewood's heated, year-round pool; cracking après bar; or its spa (the best in the state). Dine on casual, family friendly feasts at Bistro; refined comfort food at Brooks Bar & Deck; or contemporary American cuisine at Edgewood Restaurant.

Guide Price

Tahoe King Room – Room Only 7 nights from £2025 per person

EDEN Recommends

Reserve a table at Edgewood Restaurant for just before dark and catch the best show Tahoe has to offer... the fiery Sierra sunset.





UTAH SAINTS



Just 35 miles from Salt Lake City Airport, historic Park City harbours three distinct resorts, Park City, Canyons, and Deer Valley. For most, Park City town is the obvious base with shopping and dining concentrated along a one-mile stretch of Main Street; but the Western, artsy enclave of Deer Valley, home of the Sundance Film Festival, is our pick of the crop, famed for the slopeside pampering lavished on its visitors. It's worth noting that snow-boarding in Deer Valley is banned (so it's great for newbies and families), but ski-fiends also adore it for the varied terrain, brilliant complimentary black-diamond tours, and fast, queue-free lifts... not to mention these two seductive hotels.



The St. Regis Deer Valley / Park City, Utah

From the moment you ride the funicular high over the mountains to St. Regis' grand entrance, you know you're in for a treat. You've ski-in/ski-out access, a private ski beach, traditional champagne saberings at sunset, dining by Jean-Georges Vongerichten, a split-level infinity pool, plus hot tubs, a complimentary hot chocolate bar, and luxurious Remède Spa (a must after long days on the slopes). And where else can you enjoy bespoke experiences like skiing with Olympians?

Guide Price

Superior Room – Room Only 7 nights from £2150 per person





Montage Deer Valley

Park City, Utah

Perched atop Empire Pass, five minutes from Main Street, with 360-degree ski-in/ski-out access, Montage makes the absolute most of its magical alpine setting. A mountain host, ski concierge and on-site outfitter, Compass Sports, make the entire experience a breeze. Five inspired dining options include a pub with bowling alley. And is there anything more welcoming than fresh-off-the-slopes hot cider and freshly baked cookies, before melting into the 35,000-square-foot Spa Montage, or your refined Craftsman-style accommodation?

Guide Price

Resort View Room – Room Only 7 nights from £2150 per person





The Ranch at Rock Creek & Triple Creek Ranch, A Montana Hideaway

Montana

Private homes don't come much more luxurious than those found at these two little gems. And you can bet your bottom dollar on some wild winter experiences, like skijoring (just clip on your skies on and be drawn along by horse), snowshoeing, and our particular favourite, SNOWGA – perfect for getting your downward Snow Dog on!

Guide Price

Lodge Room – All-Inclusive From £850 per person per night (excludes flights & transfers)



The Lodge at Blue Sky, Auberge Resorts Collection

Wanship, Utah

Indulge with wild abandon on Blue Sky's 3500 acres of lush, untamed landscape in the scenic Wasatch Mountains. Close to the fabled ski town of Park City, the five meticulously appointed Creek Houses and the rooms and suites in Sky Lodge and Earth House range from an intimate, airy 600 square feet, to 2500 square feet of unparalleled luxury.

Guide Price

Sky Room – Room Only From £305 per person per night (excludes flights & transfers)

EDEN Recommends

The Full Moon Club It's a given that the outdoor experiences here are outstanding. But stay during the full moon, any month of the year, and Blue Sky's nocturnal pursuits are even more magical.



Dunton Hot Springs / Dolores, Colorado

Winter is an enchanting time to visit Dunton. Strap on your snowshoes and explore the serene San Juan Mountains; climb into Dunton's snow cat and scale to 10,000 feet for snowshoeing or cross-country skiing on trails laid-out by former Olympic Nordic skier, Wendy Wegner. Then head to Dunton River Camp, where the adventurous can delight all sorts of winter activities, and the weary can let those burning quads rest with a comfortable afternoon enjoying life's simpler pleasures by the fire, or in the sensuous hot springs beneath shimmering snow banks.

Guide Price

Lodge Room – Full Board From £315 per person per night (excludes flights & transfers)



The Lodge & Spa at Brush Creek Ranch / Saratoga, Wyoming

This dude ranch experience completely transforms come winter, thanks to the blanket of white snow covering its 30,000 acres of pristine land and snow-capped peaks, and multitude of one-of-a-kind ways to get out and explore it all.

But it's the accommodation where Brush Creek Ranch really comes into its own: from Lodge Rooms and Cabin Suites, to 11 elegant two- and three-bedroom Log Cabins, ideal for intimate group gatherings, inspiring adult escapes or destination weddings. The icing on the cake? The fully staffed Magee Homestead – a collection of seven historically restored, 'rustic cowboy chic meets New West contemporary' cabins, five miles from the main ranch. Rent it in its entirety for up to 24 guests, and not only will you enjoy complete exclusivity, but it means the whole family can experience this otherwise adults-only adventureland.

Guide Price

Lodge Room – All-Inclusive From £660 per person per night (excludes flights & transfers)

Winvian / Morris, Connecticut

The snuggle is real when it comes to winter at Winvian, Connecticut, designed around a 1775 manor house on 113 snow-covered acres of heaven on Earth. Its 18 tricked-out cottages nestled into the surrounding woodlands and meadows are worlds unto themselves, each with their own unique homage to the area's history. Our top pick for huddling up, all rosy-cheeked from your outdoor adventures? The 1300-square-foot, barn-like Charter Oak Cottage, built around a massive white oak tree, with a tavern-esque living area, and in its silo, a screened rooftop retreat overlooking the gardens.

Guide Price

Golf Cottage – Breakfast From £275 per person per night (excludes flights & transfers)





LAKE PLACID LODGE



Lake Placid, Adirondacks, New York

The Adirondack Great Camps, with their warm natural materials and gracious style of living, were the model for this upscale Relais & Châteaux lodge; its silent, snowy forest and frozen lake providing a wonderful winter wonderland to explore on foot, snowshoes or skis, right from the doorstep.

Amongst the 30 accommodation options, our favourites are the Lakeview Cabins, each with its own unique spirit and personality, set just steps from the water. Or book the incredible one-room Owl's Head Cabin: the Lodge's most sumptuous, romantic, secluded cabin, set on the very edge of the lake, complete with hand-built king feather bed, jetted tub, dry sauna and steam shower, and large stone fireplace.

For those who really want to get their ski on, Whiteface Mountain is just 30 minutes away. Or try the small, family run ski area of Mt. Pisgah just 25 minutes away (its gentle slopes and welcoming atmosphere make it especially inviting for family- and night-skiing, and tubing).

Guide Price

Lodge Room – Room Only From £185 per person per night (excludes flights & transfers)









A CHRISTMAS FAIRYTALE



Thinking of arranging something special for your family around the festive season? Let EDEN take you on an enchanting journey to Santa Claus' Secret Forest, deep in the heart of Finnish Lapland. Experience the true magic of Christmas, discover the secrets of the elves, and enjoy a truly unforgettable private meeting with Santa Claus for just you and your family.

Stay in the luxurious comfort of Arctic TreeHouse Hotel and step into your very own Christmas fairytale, with a host of authentic yet magical encounters to choose from.

Head out into the wilderness with Santa's elves in search of the Secret Forest, Joulukka. Join in at the legendary Elf School, learning crucial Christmas skills like the fine art of gingerbread decoration. Clutching your Elf School Diploma, you'll then be led along the Fairytale Path through the forest, trying your hand – or perhaps feet – at kick-sledging, before arriving at Santa's Secret Command Centre to watch the elves busily prepare for Christmas. And then, if you've been good all year, it's time for your exclusive private meeting with the main man himself.

Once you can tear yourselves away from Santa, take a magical journey back to the hotel through the Arctic Forest, then snuggle up with a warm blanket, hot drink and tasty snack, and join the elves for their favourite evening activity: reading Christmas fairytales by the fireplace.





Artic TreeHouse Hotel / Finnish Lapland

Just five miles from Rovaniemi, in the heart of Arctic woodland, this super-stylish, ultra-cosy, remarkable hotel feels worlds away from anything else. It's the most bewitching base from which to get into the Christmas spirit, and a great 'Grand Designs' experience to boot. Inside there's a unique blend of meticulously modern Scandivanian design, local Lappish traditions and nest-like cosiness; the standout feature being the floor-to-ceiling glass window directly in front of your bed: perfect for Northern Lights and Midnight Sun-viewing opportunities.





First stop? Thingvellier National Park, the national shrine of Iceland, and a fascinating UNESCO World Heritage Site. A place of captivating geology and extraordinary national beauty, you'll get a fascinating first-hand look at how Earth is ever so slowly pulling apart along the North America and Eurasian tectonic plates. It's also where Viking settlers established the world's first parliament in AD 930.

Then it's on to the Geysir geothermal area in Haukadalur, to explore its hot springs, steam vents, eerie blue algae, and of course its geysers (Strokkur being one of the largest and most powerful, erupting almost every five minutes).

Your final stop is Gullfoss waterfall, considered by many to be queen of Icelandic waterfalls, as it's both high and mighty and stumbles dramatically into a deep gorge. After a quick lunch at Gullfoss Café, it's time to go off-road: into the highlands, rough terrain and glacial area of Langjökull (Icelandic for 'long glacier'), the second largest ice cap in Iceland at 592 square-miles. Step into the ice tunnel and caves and enjoy the amazing opportunity to view a glacier from the inside.

And there's no better way to end an adventure as epic as this than with a stay at the Blue Lagoon – one of the most visited attractions in the country, where the super-heated water (70% saltwater, 30% freshwater, at a perfect 38°C) is rich in blue-green algae, mineral salts and fine silica mud, guaranteed to condition and exfoliate the skin and get you 'flight ready' for your journey home.

Stay

Hótel Borg

Reykjavik

Retreat at Blue Lagoon

Grindavík



SOHO

Exclusive Back-Country Bliss

Ever looked at a heaving lift queue and wished you had the entire mountain all to yourself? Well, now you can. At Soho Basin (the Southern Alps' most breathtaking privately owned ski area), you – and up to 21 of your nearest and dearest – can hire all 652 acres of pristine, untouched high-country terrain in the magical Cardrona Valley, for a full-day of exclusive Alpine adventures.

Just an hour from Queenstown or 40 minutes from Wanaka, intermediate to advanced skiers and riders are almost guaranteed an awesome day of powder turns via snow cat, with gourmet food and wine from nearby Amisfield served between ski runs in the basin's high-Alpine hut.

And if your budget doesn't quite stretch to hiring the entire mountain, or you'd prefer to discover Soho without the skis, Soho Basin is accessible for up to 24 visitors each day; while non-skiers can indulge in a deluxe food, wine and snow cat experience.

New Zealand Ski Season / Mid-June to mid-October





Original Experiences | *Chile*

SKI-IN... SIP-OUT!

There's nothing better after the thrills and chills of an active morning on the slopes than warming up with a full-bodied red by a cosy fireplace. And in Chile, you can take this experience to the next level, by adding wine-tastings to your winter-sports.

During the ski season (July to September) some of the country's most renowned resorts hold a number of wine weeks, like Valle Nevado's week-long celebrations of Chilean wine (16-22 August 2019), the wine gala of El Colorado (call us for dates), or Portillo's two wine events held on 3-10 August & 24-31 August 2019.

So if you are planning a South American ski trip this summer, grab yourself a glass of Chile's finest and take a look through this handy guide to our favourite haunts.

Valle Nevado

Some 3025 metres above sea level, this is one of the resorts closest to Santiago and is popular as a day trip. You might want to extend that trip into the evening though as Wines of Chile has some special wine events on the evenings of 19 July, 26 July and 16 August where music, wine and canapés combine as you enjoy the sun setting over the snow. Carmen, Santa Rita, Aresti, and Harás de Pirque are some of the participating wineries.

Stay / Hotel Valle Nevado

Portillo

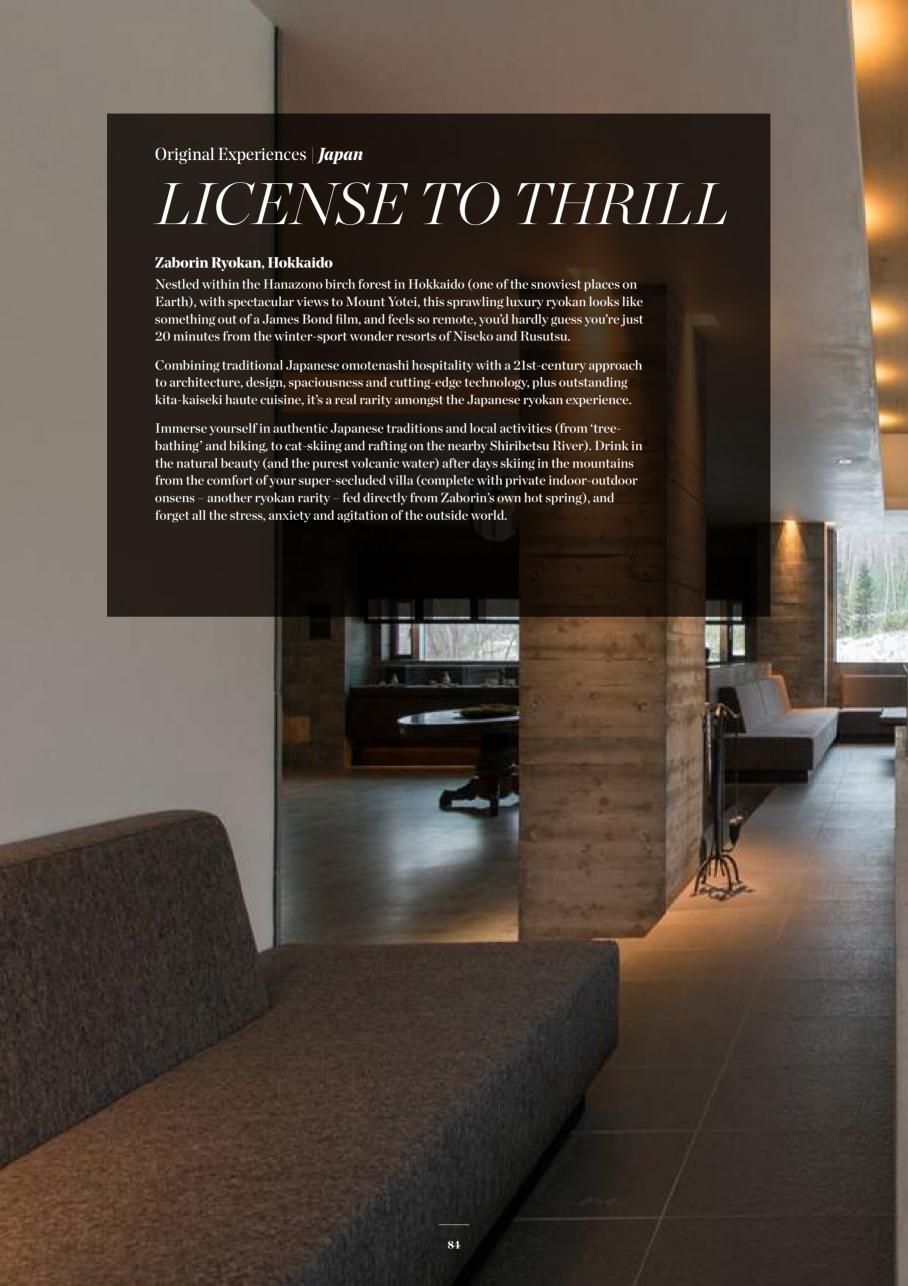
On the road to Argentina from Santiago, El Portillo has been a hot ski spot for almost 70 years, and its most luxurious hotel offers way more than just snow. There are some dates any wine lover needs to keep in mind: Wine Week (3-10 August) and Wine Fest (24-31 August), where each evening is filled with wine and music.

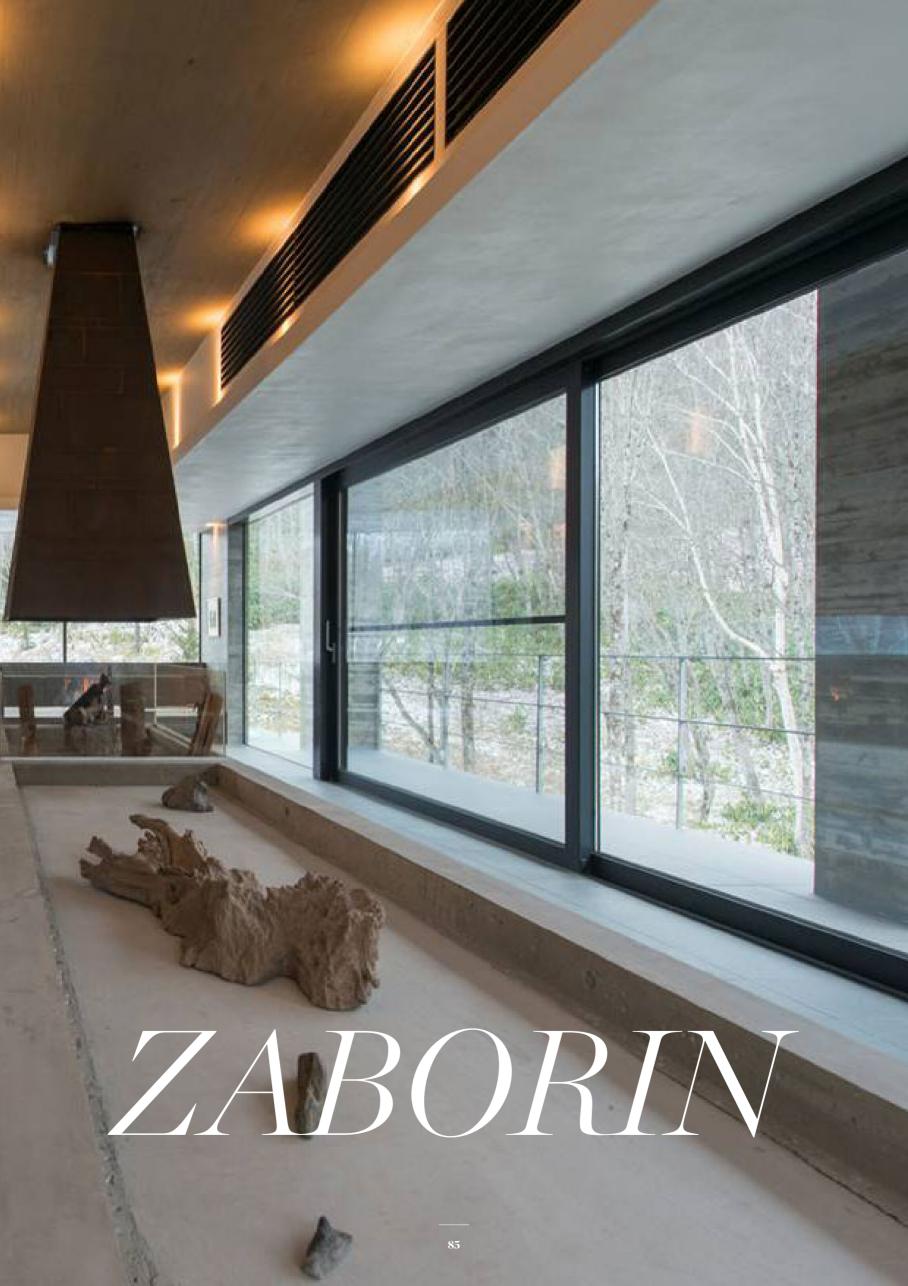
Stay / Hotel Portillo

Nevados de Chillán

Far south towards the Itata wine region is Chillán's main resort, which opens at the end of June. This is the region where you'll start to get some delicious Patagonian lamb to accompany your after ski dinner. Nearby are the Termas de Chillán, where you can warm up in the thermal pools between skis. And if you want to spa further afield, try out the 'helitermal' which takes you to secluded spots by helicopter!

Stay / Gran Hotel Termas de Chillán Ski & Spa Resort











Original Experiences | Antarctica

ANTARCTIC ADVENTURER

Take an Antarctic Expedition cruise and set foot on this last continent, a place untouched by humanity – and enjoy what is probably the most southernmost afternoon tea in the world.

Awaken your soul to the wonder of Antarctica on an expedition cruise. Revel in the beauty and overwhelming power of nature. Admire the staggering abundance of wildlife. Meet the personal challenge of reaching Earth's last great wilderness frontier. You'll cruise across seas of glass, passing giant prisms of ice riding an inkblue sea. And you'll share the landscape with bellowing elephant seals and raucous rookeries of penguins, unafraid and unperturbed by your presence.

Luxury Antarctica cruises with Silversea and Crystal Cruises offer the highest standards of comfort, safety and style aboard Silverseas' Silver Explorer or their newly refurbished Silver Cloud; or on Crystal Cruise's Crystal Endeavor™ from 2021 – all custom-built for the ultimate in expedition cruising.



RESORT INFORMATION

France

Courchevel 1850

Level	Rating	Runs
Beginners	****	27
Intermediates	****	82
Advanced	****	10
Snowboarders	****	
Total Runs		119

Méribel

Level	Rating	Runs
Beginners	***	186
Intermediates	****	107
Advanced	****	35
Snowboarders	****	
Total Runs		328

Val d'Isère

Level	Rating	Runs
Beginners	***	83
Intermediates	****	46
Advanced	****	25
Snowboarders	****	
Total Runs		154

Megève

Level	Rating	Runs
Beginners	***	46
Intermediates	***	149
Advanced	**	34
Snowboarders	**	
Total Runs		229

Switzerland

Andermatt

Level	Rating	Runs
Beginners	***	3
Intermediates	***	6
Advanced	**	4
Snowboarders	***	
Total Runs		13

Zermatt

Level	Rating	Runs
Beginners	***	19
Intermediates	****	33
Advanced	****	15
Snowboarders	****	

Verbier

Level	Rating	Runs
Beginners	**	35
Intermediates	***	55
Advanced	****	10
Snowboarders	****	
Total Runs		100

St. Moritz

**	57
***	136
****	36

Austria

Lech-Zürs

Level	Rating	Runs
Beginners	****	34
Intermediates	****	70
Advanced	****	30
Snowboarders	***	
Total Runs		134

St. Anton

Level	Rating	Runs
Beginners	***	130
Intermediates	****	123
Advanced	****	51
Snowboarders	****	

Kitzbühel

Level	Rating	Runs
Beginners	***	29
Intermediates	***	27
Advanced	***	11
Snowboarders	***	
Total Runs		67

Italy

San Cassiano

Level	Rating	Runs
Beginners	****	40
Intermediates	****	95
Advanced	***	35
Snowboarders	***	
Total Runs		170

Madonna di Campiglio

Level	Rating	Runs
Beginners	***	21
Intermediates	****	13
Advanced	***	4
Snowboarders	***	
Total Runs		38

Cervinia

Level	Rating	Runs
Beginners	***	30
Intermediates	***	75
Advanced	***	26
Snowboarders	***	
Total Runs		131

La Thuile

Level	Rating	Runs
Beginners	****	13
Intermediates	****	14
Advanced	***	6
Snowboarders	***	
Total Runs		33

Canada

Whistler

Level	Rating	Runs
Beginners	***	42
Intermediates	****	116
Advanced	****	58
Snowboarders	***	
Total Runs		21

USA

Vail

Level	Rating	Runs
Beginners	***	35
Intermediates	****	56
Advanced	***	102
Snowboarders	****	
Total Runs		193

Aspen-Snowmass

Level	Rating	Runs
Beginners	***	44
Intermediates	****	135
Advanced	****	156
Snowboarders	***	
Total Runs		335

Heavenly Mountain

Level	Rating	Runs
Beginners	***	46
Intermediates	****	6
Advanced	***	34
Snowboarders	***	

Park City

Level	Rating	Runs
Beginners	****	18
Intermediates	****	52
Advanced	****	34
Snowboarders	****	
Total Runs		104

Deer Valley

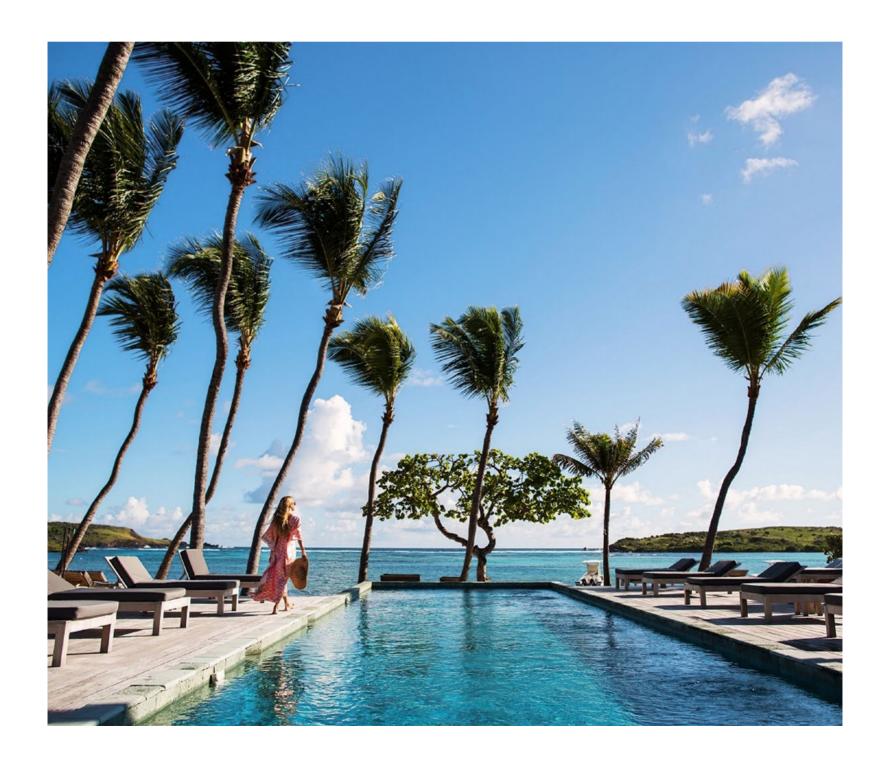
Level	Rating	Runs
Beginners	***	28
Intermediates	****	39
Advanced	***	40
Snowboarders	N/A	
Total Runs		107





CARIBBEAN & MEXICO

Hunker down by translucent shores and shady palms to breathe in jasmine and hibiscus and watch the hovering of miracle-winged hummingbirds. Why not explore the stunning tiny islands of the Caribbean? Or head to Mexico where your senses will be assailed by unforgettable sights, tastes and sounds of the Riviera Maya's diverse culture, and a Mesoamerican coral reef that is truly spectacular.







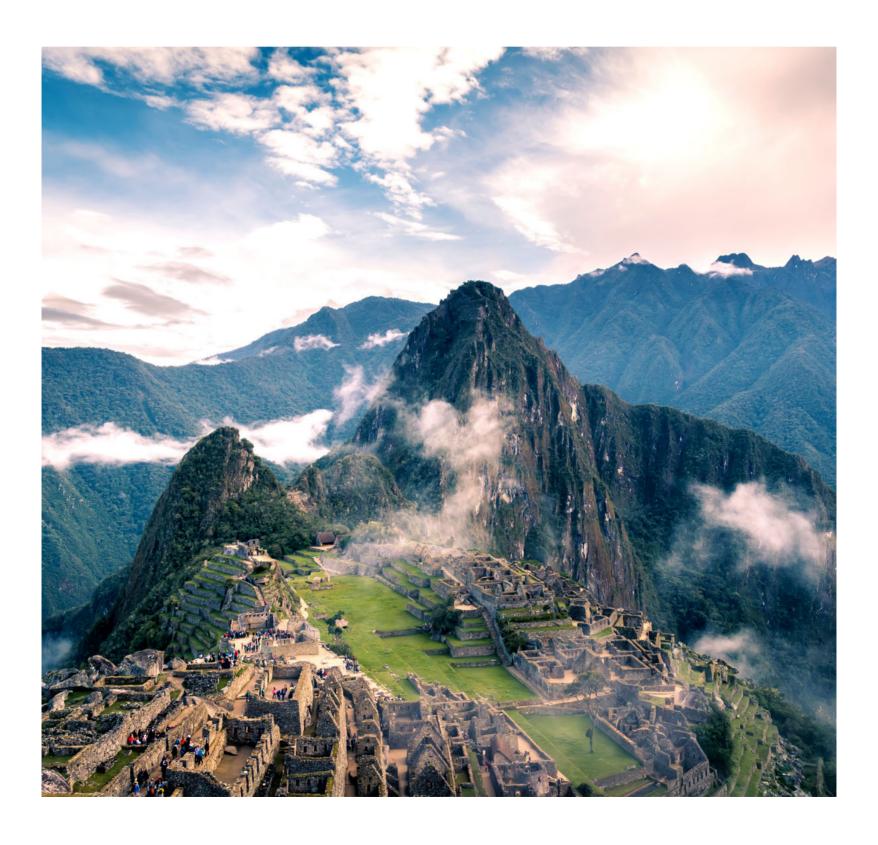
ASIA

How can you begin to sum up Asia? Mysterious, majestic, surprising, spiritual, energetic, enticing... it's all those and more. A trip here is a true voyage of discovery, not least because its cultures and history have been hidden to Western eyes for too long, and with so much to explore, you'll be back time and again.



CENTRAL & SOUTH AMERICA

With magnificent, highly Instagrammable beaches, glorious sunny weather, rich eco-systems, vast rainforests, national parks and grassy prairies, beautiful music-fuelled cities and festivals galore, plus a mind-boggling treasure trove of attractions that only now are beginning to get the attention they richly deserve, the countries of Central & South America have it all, and then some!





FLY HIGH WITH BRITISH AIRWAYS ON YOUR NEXT HOLIDAY WITH EDEN LUXURY TRAVEL...





Start your holiday as you intend to continue: kicking back and relaxing on-board with British Airways. With an ever-expanding route network, new airline partnerships, and access to almost 600 destinations the world over, you'll find every kind of check-in service you could hope for – online, on your mobile with a whizzy smartphone boarding pass, or self-service at the airport, plus an excellent choice of travel classes. And that's not all. Enjoy an advanced audio-visual entertainment system of TV, films and audio; over 60 dedicated British Airways lounges and 90 partner lounges across the world; delicious in-flight cuisine created by leading chefs, plus a fun and healthy children's menu. It's no wonder we recommend British Airways on many of our routes.

Booking Conditions

1. YOUR HOLIDAY CONTRACT

The holidays featured are operated by The Eden Collection Ltd ('the Company'/'we'/'us'/'our') which is registered in England under Company number 6664069. Your contract is with the Company and the following booking conditions. together with the information set out in Essential Reading and the relevant brochure descriptions, will form the basis of your contract with the Company. We both agree that English law (and no other) will apply to your contract and to any dispute, claim or other matter of any description ('claim') which arises between us. We both also agree that any such claim (and whether or not involving any personal injury) must be dealt with by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland $\,$ or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply). In these booking conditions, 'you' and 'your' means all sons named on the booking, or any of them as applicable (including anyone who is added or substituted at a later date). Except where otherwise stated, these booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references to 'booking', 'contract', 'holiday' or 'arrangements' mean such arrangements unless otherwise stated, 'accommodation' means the hotel, apartment or chalet which you have booked as part of your holiday and 'departure' means the start date of the arrangements you have booked with us.

2. YOUR FINANCIAL PROTECTION

For flights and flight inclusive arrangements, we provide security for the monies that you pay us and for your repatriation in the event of our insolvency by way of an ATOL number (9902) administered by the Civil Aviation Authority (CAA). When you buy an ATOL-protected air holiday package and/or flights from us, you will receive a confirmation invoice from us (or via our authorised travel agent) confirming your arrangements and your protection under the Company ATOL*. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www atol.org.uk. Not all holiday or travel services offered by us are protected by the ATOL scheme, all non-air inclusive holiday packages* are protected by ABTA (Y6116). ABTA will financially protect your arrangements in the same way except that, if you are already abroad, you will be returned to the point where your contracted arrangements with us were due to finish. Please go to www.abta.com for a copy of the guide to ABTA's scheme of financial protection. The company does not provide financial protection for accommodation-only bookings

*The air inclusive holidays we arrange are ATOL protected providing either the person who pays for the booking is present in the UK when the booking is made or the first leg of any flight or flights we arrange for you commences in the UK. Please note – some of the clauses in these booking conditions only apply to arrangements which constitute a 'package'. A package is a combination of at least two out of accommodation, transport and other tourist services, where bought from us at the same time, at an inclusive price. Therefore, these clauses will not apply to any 'accommodation only' (including villas) bookings. The clauses which only apply to packages are clearly identified below.

3. BOOKING

On making an enquiry with us or one of our authorised travel agents regarding a holiday booking, we will issue you with a quote. To secure your booking (subject to availability), you should telephone us or your authorised travel agent to confirm your booking and pay the relevant deposit as detailed in clause 4. All correspondence will be sent to the client at the address specified or, where you book through one of our authorised travel agents, to the agent. The person who makes the booking (party leader') guarantees that he/she has the authority to accept and does accept on behalf of all members of your party, the terms of these booking conditions. The party leader accepts responsibility for paying for all persons named on the booking

and for keeping them advised of the booking details and all information we send to you. A contract will exist between us as soon as we issue our confirmation invoice. Please check the contents of the invoice and all other items we send you carefully and, in the event of a discrepancy or error, contact us immediately as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracy in any document within 14 days of our sending it out (5 days for tickets). We will do our best to rectify any mistake notified to us outside these time limits but you must meet any costs involved in doing so. The only exception to this requirement to meet costs is where the mistake in question was made by us and there is good reason why you did not tell us about it within these time limits.

4. PAYMENT/DEPOSIT

A minimum deposit of 10%, with a minimum of £250* per person of the total holiday cost must be paid at the time you confirm your booking. For villa and chalet bookings, a deposit of 30% of the total holiday cost is required. The amount of your deposit will be notified to you when we issue you with a quote. Approximately 12 weeks before the date your arrange are due to commence, we will send you a final invoice. Where applicable, this invoice will show any surcharge which has become payable – see clause 6 'The Price You Pay'. The price of your holiday as shown on your final invoice will not increase Usually, the balance of the cost of your arrangements must be received by us not less than 10 weeks before the date your arrangements are due to commence. If the booking is made within 10 weeks (or after the balance due date if earlier) of the date your arrangements are due to commence, the full cost of the holiday must be paid at the time of the booking. For some holidays or elements of holidays, full payment must be received earlier than 10 weeks in advance. We will advise you at the time of booking where this is the case. In the event that the balance is not paid by the due date, we have the right to treat your holiday as cancelled by you and you will forfeit all payments made or due at that date. Alteration or cancellation by a client of an accepted booking will be subject to the provisions of these

*Please note that higher deposits may be requested if prepayments to suppliers are necessary. All payments made at the time of booking are non-refundable except where otherwise specifically stated in these booking conditions.

NB: A selection of our airline fares require full payment at the time of booking and also carry 100% cancellation charges. If this is the case, we will advise you at the time of booking. We reserve the right to pass on 1.5% credit card charges for all holiday balance payments.

Except for flight inclusive bookings, all monies you pay to an authorised travel agent for your booking with us will be held by the agent on your behalf until we issue our confirmation invoice. After that point, the agent will hold the monies on our behalf until they are paid to us. For flight inclusive bookings all monies you pay to an authorised travel agent for your booking with us will be held by the travel agent on our behalf until they are paid to us or refunded to you.

5. SPECIAL REQUESTS AND DISABILITIES / MEDICAL PROBLEMS

at the time of booking. Although we will endeavour to pas any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met unless we have specifically confirmed this. For your own protection, you should obtain confirmation in writing from us that your request will be complied with (where it is possible for us to give this) if your request is important to you. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as 'standard' bookings subject to the above provisions on special requests. If you have any medical problem or disability which may affect your arrangements or any special requirements as a result of any medical condition

or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of your chosen arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical problem or disability develops after your booking has been confirmed which may affect your arrangements.

6. THE PRICE YOU PAY

Our price promise is based on a like-for-like quote at the same time of booking compared to suppliers' published/rack rates. The prices shown in this brochure were calculated on the basis of then known costs and exchange rates. We reserve the right to alter and correct errors in the prices of any of the holidays shown in this brochure. You will be advised of the current price of the holiday that you wish to book, at the time of booking. Once the price of your chosen holiday has been confirmed at the time of booking, then subject to the correction of errors. we will only increase or decrease the price in the following circumstances. A surcharge or refund (as applicable) will be payable, subject to the conditions set out in this clause, in the event of any change in our transportation costs or in dues taxes or fees payable for services such as landing taxes or embarkation or disembarkation fees at ports or airports. We will not however surcharge for variations in exchange rates Even in the above cases, only if the amount of any increase in our costs exceeds 5% of the total cost of your holiday (excluding any amendment charges) will we levy a surcharge If any surcharge is greater than 10% of the cost of your holiday (excluding any amendment charges), you will be entitled to cancel your booking and receive a full refund of all monies you have paid to us (except for any amendment charges) or alternatively purchase another holiday from us as referred to in clause 11 'Cancellation or Changes Made by the Company Where applicable, you have 14 days from the issue date printed on the surcharge invoice to tell us if you want to choose option (b) or (c) as set out in clause 11 below. If you do not tell us that you wish to choose either of these options within this period of time, we are entitled to assume that you do not wish to do so and will pay the surcharge. Any surcharge must be paid with the balance of the cost of your arrangements. Please note that arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your holiday due to contractual and other protection in place. A refund will only be payable if the decrease in our costs exceeds 5% of the total cost of your holiday as set out above. Where a refund is due, we will pay you the full amount of the decrease in our costs. We promise not to levy a surcharge after we send you our final invoice approximately 12 weeks prior to departure. No refund will be payable if any decrease in our costs occurs during this period either.

7. IF YOU CHANGE YOUR BOOKING

If, after your confirmation invoice has been issued, you wish to change your travel arrangements in any way, we will do our utmost to make these changes, however, please note that it may not always be possible. Any request for changes to be made must be in writing from the person who made the booking. You will be required to pay an administration charge of £45 per booking, plus any further costs we incur or our suppliers incur or impose in making this alteration. You should be aware that these costs could increase the closer to the departure date that changes are made, and you should contact us as soon as possible. NB: Certain travel arrangements, like many flight bookings for example, cannot be changed after a reservation has been made and, therefore, any alteration requests could incur a cancellation charge of up to 100% of that part of the arrangements, plus any additional charges for replacement services.

8. INABILITY TO TRAVEL

(This clause applies to packages only)

If any booked person is prevented from travelling on the holiday you booked due to genuine circumstances (such as your own personal injury or illness or the death or serious illness of a close relative), the Company will agree to that person's booking being transferred to another suitable person (introduced by you) provided they meet all the requirements relating to that holiday and, that the holiday arrangements

remain the same apart from the name change. You must provide proof of why you are unable to travel, at the time you request to transfer your booking. The Company must be given reasonable notice of the transfer request and in any event, the booking cannot be transferred within 14 days of the date of departure. If the transfer can be made then an administration charge of £45 per booking together with all costs and charges levied or incurred by the suppliers must be paid before the transfer will be effected. For flight inclusive arrangements, you must pay the charges levied by the airline concerned. As most airlines do not permit name changes after tickets have been sued for any reason, these charges are likely to be the full cost of the original flight in addition to the cost of the new flight. Bookings may not be transferred to another person in any other circumstance. In the event of you transferring your booking to another person, you are jointly and severally liable for payment of the holiday cost and other associated expenses. The person $% \left\{ x_{i}^{2},x_{i}^{$ to whom the booking is transferred must agree to be bound by these booking conditions.

9. CANCELLATIONS

You are required to pay the balance of your holiday by the due date, as shown on your invoice. If you do not, then the Company reserves the right to cancel the booking and retain your deposit. You may cancel your holiday arrangements, or any part of them, at any time. To make a cancellation, the party leader must write to the Company as soon as possible with full details. Since we incur costs in cancelling your holiday arrangements, you will have to pay the applicable cancellation charges as detailed below. Upon receipt of the written cancellation at our offices, the following charges will be levied depending on the number of days prior to departure:

Period before departure we receive written notification	Cancellation Fee
Before balance due date	Loss of deposit
Balance due date – 45 days	30% of balance plus loss of deposit
44-20 days	75% of balance plus loss of deposit
19-0 days	100% of balance plus loss of deposit
Day of departure or after	100% of total holiday cost

Where any cancellation affects the basis on which the cost of your holiday was calculated (for example, where as a result only one person will occupy a double/twin room), we will recalculate the cost and re-invoice you accordingly.

The above cancellation charges may vary to reflect the terms and conditions of the Company's suppliers and some bookings are subject to 100% cancellation charges if cancelled at any time. You will be advised at the time of booking if the conditions vary and if higher cancellation charges apply.

NB: We strongly recommend that you have adequate TRAVEL INSURANCE including cancellation cover. If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges (less any applicable excess) from the insurance company.

10. ALTERATION TO A CONFIRMED BOOKING AFTER TRAVEL HAS COMMENCED

We regret that no credit or refund is possible for any unused services included in the cost of your holiday. If you decide to alter your travel arrangements whilst abroad this is your own responsibility and the Company is not responsible for any extras or difficulties that may arise with onward travel as a result of such alterations. No credit or refund is possible for any lost, mislaid, stolen or destroyed documents.

11.CANCELLATION OR CHANGES MADE BY THE COMPANY

Occasionally, we may have to make changes to your holiday arrangements and we reserve the right to do so at any time. Most of these changes will be minor and we will advise you of them at the earliest possible date. We also reserve the right in any circumstances to cancel your travel arrangements. We will not cancel your travel arrangements less than 8 weeks before your departure date, except for reasons of force majeure' (see clause 12) or failure by you to pay the final balance.

NB: Carriers, such as airlines, referred to in the brochure may be subject to change. Such a change is deemed to be a minor change. Other examples of minor changes include alteration of your outward/return flights by less than 12 hours, change to different accommodation of the same standard and changes to aircraft type (where advised).

If we have to make a significant change before the date your arrangements are due to commence we will inform you or your travel agent as soon as reasonably practical. Significant changes are changes to your confirmed arrangements such as a change of UK airport to one which is more inconvenient to you (except as between Heathrow, Gatwick and Stansted), a change of resort or accommodation to a lower category/standard or an alteration to the outward or return time of your international flight (where arranged by us) by more than 12 hours. If there is time to do so we will offer you the choice of:

a) accepting the changed arrangements, or
 b) purchasing other arrangements from us, or
 c) cancelling your arrangements and receiving a
 full refund of all monies you have paid to us

Please note, the above options are not available where any change made is a minor one.

If we have to make a significant change or cancel less than 8 weeks before the date your arrangements are due to commence we will pay you the compensation payments set out in the table below depending on the circumstances and when the significant change or cancellation is notified to you subject to the following exceptions. Compensation will not be payable and no liability beyond offering the above-mentioned choices can be accepted where we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care. No compensation will be payable and the above options will not be available if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or if the change made is a minor one.

Period before departure a significant change or cancellation is notified to you or your travel agent	Compensation per person
56-35 days	£50 per person
34-15 days	£75 per person
14-0 days	£100 per person

Very rarely, we may be forced by 'force majeure' (see clause 12) to change or terminate your arrangements after they have commenced but before their scheduled end. This is extremely unlikely but if this situation does occur, we will try to obtain refunds for any unused services from our suppliers. If we are successful we will pass these on to you after deducting our own costs in obtaining them. If we are not successful we regret we cannot give you any refund as this situation is totally outside our control. We cannot pay you any compensation or be responsible for any costs or expenses incurred by you as a result. In accordance with EU Regulation 2111/2005 we are required to bring to your attention the existence of a 'Community List' of airlines which are subject to an operating ban in the EU and to advise you of the actual carrier operating your flight/connecting flight/transfer or, if not known, the likely carrier. We do this by listing the carriers to be used or likely to be used in the Airline Information pages and, where known, advising you of the operating airline at the time of booking. Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Such a change is deemed to be a minor change. The Community List of banned carriers is available for inspection at http:// ec.europa.eu/transport/air-ban/list_en.htm If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as above as a result of which we/the carrier are unable to offer you a suitable alternative, the above provisions of this clause 11 where a significant change is made will apply.

12. FORCE MAJEURE

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance

of our contractual obligations is prevented or affected by, or you otherwise suffer any damage, loss or expense of any nature as a result of, 'force majeure'. Circumstances amounting to 'force majeure' include any event that we or the supplier of the services in question could not, even with all due care, foresee or avoid such as (whether actual or threatened) war, civil strife, riot, terrorist activity, industrial dispute, natural or nuclear disaster, fire, sickness, weather conditions, the acts of any government or public authority and all similar events which are beyond our control. Please note that we are reliant on information provided by the Foreign Office.

13. RESPONSIBILITIES OF THE COMPANY

(Clause 13(1) applies to packages only)

(1) We promise to make sure that the arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided $% \left(x\right) =x^{2}$ with reasonable skill and care. This means that, subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contracted arrangements are not provided as promised or prove deficient as a result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted arrangements. Please note it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of $% \left\{ 1\right\} =\left\{ 1\right\} =$ their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).

(2) We will not be responsible for any injury, illness, death, loss (including loss of possessions and loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

- the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or
- the act(s) and/or omission(s) of a third party not connected with the provision of your arrangements and which were unforeseeable or unavoidable or
- 'force majeure' as defined in clause 12 above

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your accommodation or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure/on our website and we have not agreed to arrange them as part of our contract and any excursion you purchase during your holiday. Please also see clause 17 'Excursions and Activities.' In addition, regardless of any wording used by us on our website, in any of our brochures or elsewhere, we only promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you.

(4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract – and the laws and regulations of the country in which your claim or complaint occurred – will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holiday maker to refuse to take the arrangements in question.

(5) For all claims which do not involve death or personal injury or luggage or personal possessions, if we are found liable to you on any basis, the maximum amount we will have to pay you is twice the price (excluding amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13(6) below or elsewhere in these booking conditions. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your arrangements.

Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum we will have to pay you is £1000 per person affected unless a lower limitation applies to your claim under this clause or clause 13(6) below. You must ensure you have appropriate travel insurance to protect your belongings.

(6) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/ $\!\!\!\!$ or off the transport concerned) provided by any air, sea or rail carrier to which any international convention or regulation applies, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier concerned would have to pay under the international convention or regulation which applies to the travel arrangements in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention 1999 for international travel by air and/or for airlines with an operating licence granted by an EU country, the EU Regulation on Air Carrier Liability for national and international travel by air, the Athens Convention for international travel by sea or COTIF, the Convention on International Travel by Rail).

Please note: Where a carrier would not be obliged to make any payment to you under the applicable international convention or regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the carrier for the claim in question. Copies of the applicable International Conventions and Regulations are available from us on request.

(7) We cannot accept any liability for any damage, loss, expense or other sum(s) of any description (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (b) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any losses or expenses which relate to any business (including self-employed loss of earnings).

14. YOUR RESPONSIBILITIES

(1) It is your responsibility to arrive at the correct departure point in good time before departure and any loss, damage or expense which you suffer through failure to do so lies with you. We cannot accept any liability if you miss your flight or any other form of transport.

(2) At all times, you must behave in a reasonable and responsible manner towards any other person you meet in the course of your travel arrangements. Full payment for any such damage or loss (reasonably estimated if not precisely known) must be made direct to the accommodation owner or manager or other supplier or to us as soon as possible. If the actual cost of the loss or damage exceeds the amount paid where estimated, you must pay the difference once known. If the actual cost is less than the amount paid, the difference will be refunded. You will also be responsible for meeting any claims subsequently made against us and all costs incurred by us (including our own and the other party's full legal costs) as a $\ensuremath{\mathsf{a}}$ result of your actions. You should ensure you have appropriate travel insurance to protect you if this situation arises. If in our reasonable opinion or in the reasonable opinion of any other person in authority, you behave in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to property, we are entitled, without prior notice, $% \left(1\right) =\left(1\right) \left(1\right$ to terminate the arrangements of the person(s) concerned. We will have no further responsibility toward such person(s) including any return travel arrangements. No refunds will be $\,$ made and we will not pay any expenses or costs incurred as a result of the termination.

(3) You must take all sensible precautions to protect your own safety and well-being while you are on holiday. Please ensure you are familiar with the layout of your hotel or other

accommodation and in particular the location of fire exits, escape routes and alarms as soon as possible after arrival. Children of all ages should be appropriately supervised at all times given local safety standards may be very different to those found in the UK, particularly in the vicinity of swimming pools and balconies which present inherent risks. Balconie may not be enclosed in a way which would prevent a child or adult falling from them. Swimming pools may not have regular or reliable depth markings and may contain unexpected and unmarked changes of depth. Swimming pool surrounds may be slippery when wet. You must personally familiarise yourself with the depth of the pool and any hazards it contains. The pool should be checked before every use and any apparent defects immediately reported. You must not enter any pool after drinking any alcohol, even a moderate amount, or when it is closed and must not dive into it except into any area which is specifically designated as suitable for diving and then only after you have personally checked the depth.

(4) Any passports, visas, health certificates, international driving licences and other immigration requirements and travel documents required for the holiday must be obtained by the client, whose responsibility it remains to ensure that these are all in order and to meet any additional costs incurred (whether by the client or by the Company on the client's behalf) as a result of failure to comply with such requirements.

15. CONDITIONS OF CARRIAGE

The contractual terms of the companies that provide the transportation for your travel arrangements will apply to this contract. These may contain terms which affect your rights to compensation. You can request copies of the relevant conditions of carriage from our offices. This brochure is our responsibility, as your travel company. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements. Scheduled airlines' prices are based on fares current at the time of print. All airlines are subject to operational delays, change of aircraft and routing, over which we have no control. In the unlikely event that this does happen, arrangements for meals, overnight accommodation, etc. should be met by your airline. Conditions of carriage are available on request.

NB: In accordance with Air Navigation Orders, in order to qualify for infant status, a child must be under 2 years of age on the date of his/her return flight.

16. BROCHURE DESCRIPTION, FREE OFFERS AND SINGLE SUPPLEMENTS

All information concerning the hotels, villas and resorts used by the Company is continually checked to ensure that it is correct at the time of advertising. Every effort has been made to ensure the accuracy of descriptions and information. However, we are not always able to control all the components of the holiday arrangements and it is possible that an advertised facility may be withdrawn or changed, due to weather conditions, lack of demand or for maintenance, renovation etc. If you are a single traveller, or your party consists of a number less than the accommodation sleeps, a supplement will be levied. This is because our contract is based on a price per room/villa/chalet, whilst our holidays are sold on a per person basis, including flights and other elements. Some hotels do offer rooms that only sleep one person and, in this instance, there will normally be a supplement. Pictures of rooms shown in the brochure may not illustrate the room booked or that available with lead-in prices

17. EXCURSIONS AND ACTIVITIES

We may provide you with information (before departure and/or when you are on holiday) about activities and excursions which are available in the area you are visiting. We have no involvement in any such activities or excursions which are neither run, supervised nor controlled in any way by us. They are provided by local operators or other third parties who are entirely independent of us. They do not form any part of your contract with us even where we suggest particular operators/other third parties and/or assist you in booking such activities or excursions in any way. We cannot accept any liability on any basis in relation to such activities or excursions and the acceptance of liability contained in clause 13(1) of our

booking conditions will not apply to them. Where we or your accommodation supplier/manager make or take any booking for or from you in respect of any activity or excursion available outside your accommodation, we or the accommodation manager/supplier, as applicable, do so solely as booking agent. This is the case regardless of whether the activity or excursion is advertised or mentioned in our brochure, in resort, on our website or elsewhere. Your contract for any such activity or excursion will be with the supplier or operator of that activity or excursion. We have no liability for any such activity or excursion or for any act(s) or omission(s) of the supplier or operator or for any of its/their employees or agents or any other person(s) connected with the activity or excursion. If we or the accommodation manager/supplier are found liable in any respect for any such activity or excursion (for example in our capacity as booking agent), that liability is limited to the cost of the particular activity or excursion concerned.

Where your accommodation supplier/manager (e.g. your hotel) makes or takes a booking for or from you in respect of an activity, facility or service provided by the accommodation supplier/manager but which is not advertised in our brochure or on our website and we have not taken any payment from you for this activity, facility or service, your contract for that activity, facility or service is directly with the hotel and not us. We have no liability for any such activity, facility or service or for any act(s) or omission(s) of the accommodation supplier/manager or for any of its/their employees or agents or any other person(s) connected with the activity service or facility. If however we are found liable in any respect for any such activity or excursion that liability is limited to the price you paid for the particular activity, facility or excursion concerned.

Nothing in this clause 17 shall be construed as an attempt by us to exclude liability for the negligence of ourselves or our employees resulting in your death or personal injury.

18. COMPLAINTS

Should you have a problem or any cause for complaint during your holiday, you must immediately inform the relevant supplier (e.g. your hotelier, chalet management company, airline) and our resort representative (where applicable) who will endeavour to rectify the problem while you are on holiday. If your problem or complaint remains unresolved, please telephone us on 01244 567 000 reversing the costs of the call, or call the emergency contact numbers as detailed in your itinerary. In the unlikely event that matters cannot be resolved to your satisfaction in the resort, please follow this up within 28 days of your return by writing to our Client Services Department at Eden Luxury Travel, No.1 Herita Court, Lower Bridge Street, Chester, Cheshire, CH1 1RD, giving your booking reference/details of your booking and all other relevant information. It is strongly recommended that you communicate any problem or complaint to the supplier of the services in question as well as to our representative (where applicable) without delay and complete a report form whilst in resort. If you fail to follow this simple procedure we will have been deprived of the opportunity to investigate and rectify your problem or complaint whilst you were in resort and this may affect your rights under your contract with us.

19. DATA PROTECTION

We will only process the personal data we collect from you as permitted by the Data Protection Act 1998 and in accordance with our Data Protection Privacy Policy which appears on our website at www.edenluxurytravel.co.uk.

20. BROCHURE/PRICE VALIDITY

This brochure is valid for the period July 2019-30 April 2020. The prices shown are for guidance purposes only, were correct at the time of publication but will change during the lifetime of this brochure. The up-to-date, applicable price for your chosen arrangements will be provided on enquiry or at the time of booking, E&OE, published June 2019.



